

Medical Equipment Loan Program

Patient Information

You have been assessed and are eligible for our medical equipment loan program. This means you have access to a short-term (30-day) equipment loan, at no cost to you. Please ensure you read the information below, which:

- Explains the program, and
- If your need for equipment exceeds 30 days, provides you with other options.

More about the Program

When you let your Care Coordinator or Therapist know you'd like to take advantage of the program:

- Our agency's equipment provider, Ontario Medical Supply (OMS), will drop off your equipment at your home.
- At the end of the loan period, OMS will pick up the equipment from your home.
- The loan period may be shorter than 30 days based on the therapist's assessment.
- Please call your Care Coordinator, your Therapist or 613.310.2222, when you have decided what you want to do about the equipment prior to the end of the 30 day loan period, to let us know whether you want the equipment collected, or if you still need it. If we have not heard from you by the end of the loan period, we will contact you.

When our Program Ends

Should you need equipment after our loan program ends, you are responsible for securing and paying for the equipment. To better understand your options, please refer to the next section.

Please call your Care Coordinator (or 613.310.2222) if you have questions or need clarification about our program, or if you want to discuss other options you may find.

Helpful Information

The following includes some options for different equipment resources, and possible financial assistance.

Equipment Source Options

- OMS has options for you to rent or buy equipment. Please contact OMS directly at 613.244.4679 or visit their website (www.oms.ca) for more information.
- You may want to look into renting or purchasing equipment from other companies or sources, such as borrowing from friends, family or a community loan cupboard.

Please note – it is *vitaly important* to ensure any used equipment you get is safe. We strongly recommend that you get used equipment inspected by a qualified technician who can determine whether it is safe for you to use.

Financial Assistance Options

Outside of our program, here are some options you may want to explore. Please let your therapist know if you need help with an application for financial assistance.

1. **Ontario's Assistive Devices Program** –You must be assessed as eligible by your therapist **prior to purchasing your equipment**, as there are no post-purchase reimbursements permitted. Regarding the mobility equipment that we loan, this funding only applies to wheeled walkers and wheelchairs. For more information, visit ontario.ca/page/assistive-devices-program
2. **Private Insurance** - If you have private insurance, your policy may cover some or all of your equipment costs. We recommend you contact your insurance company to determine your coverage.
3. **Ontario Disability Support Program/Ontario Works**– for more detailed information, visit [Receiving social assistance in Ontario | Ministry of Community and Social Services \(gov.on.ca\)](https://www.gov.on.ca/Receiving_social_assistance_in_Ontario_Ministry_of_Community_and_Social_Services)If you currently receive ODSP, you may qualify for funding from that program, please speak with your therapist or primary care provider who can assist you to access this funding as applicable.
4. **Federal Disability Tax Credit** – To see if you qualify, please speak to your therapist or primary care provider. For more information on the program, visit canada.ca/en/revenue-agency/services/tax/individuals/segments/tax-credits-deductions-persons-disabilities/disability-tax-credit
5. **Charitable Organizations** – Each organization has their own eligibility requirements. The following is not an exhaustive list, and we encourage you to explore all options.
 - ALS Society of Canada: als.ca/support-services/inside-of-ontario/equipment/
 - Local charitable organizations like the Legion, Lions Club, church organizations, social clubs, etc.
 - March of Dimes Canada: marchofdimes.ca/en-ca/programs/am/adp/Pages/Assistive-Devices-Apply
 - MS Society of Canada: mssociety.ca/support-services/quality-of-life-equipment-program
 - Muscular Dystrophy Canada: muscle.ca/services-support/personal-support-program/equipment-program
 - Veteran's Affairs Canada: veterans.gc.ca
 - Workplace Safety and Insurance Board: wsib.ca