

Home and Community Care Support Services South East Accessibility for Ontarians with Disabilities Act Annual Status Report 2021

Home and Community Care Support Services Champlain has committed to providing an Annual Status Report as indicated in the multi-year accessibility plan, 2017-2021.

The annual status report will provide an update on the progress towards the plan goals and milestones. The points below summarize the key accomplishments this year:

- Annual review of [Accessibility for Ontarians with Disabilities Act, 2005](#) (AODA) policies and procedures completed;
- Accessibility is incorporated into the procurement of all goods and services and accessibility design criteria are considered when leasing facilities;
- New hires are required to complete mandatory AODA education within our Learning Management System as part of their onboarding process.
- Accessible communication formats are provided to those who request them;
- Provincially, Home and Community Care Support Services is working to ensure all websites are compliant with WCAG 2.0 Level A and AA;
- All job postings continue to indicate that accommodations are available upon request; and
- Any staff that requires an emergency response plan were put in place.