







Patient Information Handout – Nursing Care

Nursing care has been requested by your Surgeon, Doctor or Nurse Practitioner (NP) to support your health or recovery. You can expect this care will be arranged for you by a Care Coordinator from Home and Community Care Support Services - South West (HCCSS).

WHAT TO EXPECT	WHAT YOU NEED TO KNOW
 <p>A HCCSS Care Coordinator will call or see you to assess your needs and arrange nursing services.</p>	 <p>The majority of our patients are seen in a Community Nursing Clinic to maximize patient and Nurse engagement.</p>
 <p>The HCCSS Pharmacy will call you to set up delivery of your medication(s) and/or supplies. Someone must be home to accept the delivery. It is important that the address and phone number you gave to your Doctor/ NP is accurate so we can reach you.</p>	 <p>If your Doctor/NP ordered intravenous therapy (IV), Elastomeric devices are used for most of our patients. These devices are small and portable, designed to make medication infusions easier and more convenient for you.</p>
 <p>The Nursing provider will call you to set up the appointment and will confirm care location.</p>	 <p>If your Doctor/NP requests bloodwork, they have to give you a lab requisition. You will need to contact your local lab to get the bloodwork done. We do not provide this service but can help you arrange, if needed.</p>

If you have not heard from HCCSS, the Pharmacy, or the Nursing provider at least 6 hours before your next dose, please call and speak to a HCCSS Care Coordinator at:

1-800-811-5146 or 519-473-2222
Hours of Operation
8:00am - 8:00pm, 7 days per week

(Doctor/NP or Referral Unit contact information)