

Home and Community Care Support Services **Advisor Role**



What is a Home and Community Care Support Services Advisor?

Advisors are valued volunteer patients, family members and caregivers with recent lived experience in home and community care with a passion to share their insights and perspectives to shape exceptional care for the people we serve.

We are currently recruiting Advisors that meet the following criteria:

- Lives in Ontario **and has recent (within 5yrs)** home and community care experience
- Are interested in **providing advice, insights and feedback** from a patient, caregiver and/or family perspective

What do Advisors do?

Advisors contribute unique and valued perspectives by:

- Working collaboratively with staff, service providers and partners on initiatives to improve home and community care
- Participating in engagement opportunities that meet your interests and experiences

What does it take to become an Advisor?

- Talk about lived experiences constructively
- Be an active listener and respect the perspectives of others
- Collaborate and work well with different kinds of people
- Contribute to positive change for future patient, caregiver and family experience
- Show concern for more than one issue or agenda
- Ability to share your own experience and not speak on behalf of others or represent groups/associations

What can you expect?

- Training, resources, and practical and on-going supports (including an assigned staff liaison)
- Opportunities to participate at the local and provincial level(s)
- Timely follow-up to let you know how your input was used
- Requests for evaluation and feedback to help improve the Engagement program
- Flexibility to be able to participate in initiatives that meet your interests and availability
- Opportunities for learning and networking

If this sounds like you contact us at engagement@hccontario.ca or toll-free at **1-855-276-3096** to learn how you can be involved. Or visit [Home and Community Care Support Services \(healthcareathome.ca\)](https://healthcareathome.ca).