Release Notes for LHINs

CHRIS 3.2

Organization	Health Shared Services Ontario
Division:	Business Technology Solutions
Version:	1.1
Version Date:	17-April-2018
Prepared By:	Jennifer Punzalan Eva Haratsidis

Ontario

Health Shared Services
Ontario

Contents

Document Revision History

Version No.	Date	Summary of Change	Contributors
1.0	23-March-2018	Initial Draft.	Jennifer Punzlan
1.1	17-April-2018	Final Draft	Jennifer Punzalan

Executive Summary

This document provides specific information on the Enhancements and Provincial Data Updates included in CHRIS 3.2 scheduled to be deployed on the evening of April 27th, 2018.

This section provides an executive summary of the projects / major changes and other enhancements included in AcuteNet and CHRIS 3.2 that would impact the HPG application.

Major Enhancements

Project	Overview
Assessment Modernization	The interRAI HC has been added to the current AcuteNet software as a new assessment type, and to replace the RAI-HC. On April 27th, 2018 all LHINs will go live with the interRAI HC assessment at once. HPG has been enhanced to accept this new tool within the application.
LTCH Algorithms CRISIS Scales	Decision support tools have been developed to support Care Coordinator decision making related to Long Term Placement. The CRISIS scales is one decision support tool that was developed to provide support to Care Coordinators in determining a patient's risk for Crisis placement within the next 90 days in addition to fulfilling the need for a standardized tool to support decision making around Crisis Placement. The CRISIS risk level classifies patients into 1-5 categories based on risk of crisis placement within 90 days. Sub Categories have been created within categories 3 and 4 to provide granularity required to support Crisis Waitlist ranking of patients. The Clinical Risk Category can be linked with CAPs to help inform interventions to mitigate the risk of crisis placement These scores are not able to be altered. The scores are calculated with every completed interRAI HC and will be displayed within several areas within CHRIS and the LTCH waitlist accessible through HPG.

Project	Overview
	Crisis Override feature has been developed to assist LHINs in dealing with extreme crisis situations. If the user checks this flag, it will place the patient at the top of the Crisis waitlist regardless of CRISIS Risk Level score. Users require to input a reason and an authorizing manager when selecting the Crisis Override flag. External partners are able to see this reflected in their LTCH waitlists accessible through HPG. Adjustments to the Crisis Waitlist has been made to replace the Crisis Ranking Tool score with the CRISIS risk level as part of the parameters for ranking patients accordingly on the Crisis Waitlist.
Relabeling Project	Phase 1 of the relabeling project includes: • Updates to HPG Terms of Use • HPG Logo

1   interRAI HC

1.1 Business Need

• Transition the Home Care (HC) assessment tool from the RAI-HC to the interRAI HC.

1.2 Solution Overview

• All 14 LHINs will go-live at once with the interRAI HC assessment in the AcuteNet Software Solution
• Upon interRAI HC go-live, the AcuteNet Solution will:
    o Contain the same suite of assessments and functionalities that currently exist within the solution, unless otherwise specified
    o Host the interRAI HC Assessment as the new Home Care Assessment tool, replacing the legacy RAI-HC Assessment

1.3 Functionality

With the implementation of the interRAI HC tool within the LHIN's AcuteNet system, enhancements were required within HPG to incorporate the new tool. The following changes were designed to include the interRAI Home Care assessment tool:

• "RAI HC Completed Date" will now be shown as "HC Completed Date" within the Client View screen in HPG to support both the existing RAI HC and the new interRAI HC.

- New Hyperlink options of "interRAI HC Personal Health Profile (PHP) Report" and interRAI HC Assessment Report" will be available under Shared Assessments container within the Shared Documents tab.

2   LTC Algorithms

2.1   Business Need

With the implementation of the interRAI HC tool within the LHIN's AcuteNet system, new decision support tools were developed to assist LHIN users with care planning for their patients. CRISIS scales are included in the group of new algorithms to support care coordinator decision making.

Crisis Identification and Situation Improvement Strategies (CRISIS) Scale

- Fills the need for a standardized tool to support decision-making around crisis placement
- Classifies patients into 1-5 categories based on risk of crisis placement within 90 days
- Sub Categories have been created within categories 3 and 4
- Can be linked with CAPs to help inform interventions to mitigate the risk of crisis placement

2.2   Solution Overview

CRISIS Scales

With every completed interRAI HC the calculation of the CRISIS risk Level and Clinical Risk Category will occur within the CHRIS system. The CRISIS Risk level will be replacing the currently used Crisis Ranking Score in assisting the prioritization of patients awaiting Crisis Placement.

Crisis Override feature has been developed to assist LHINs in dealing with extreme crisis situations. If the user checks this flag, it will place the patient at the top of the Crisis waitlist regardless of CRISIS Risk Level score. Users require to input a reason and an authorizing manager when selecting the Crisis Override flag.

Adjustments within HPG have been designed to include the developed algorithms to support care coordinator decision making.

2.3   Functionality

As the Crisis Risk level will be replacing the currently used Crisis Ranking Score to prioritize patients on the Crisis waitlist for long stay placement, the following adjustments were made:

- Waitlist report will no longer have the "Crisis Ranking Score" field.
- Waitlist report will now show the CRISIS Risk Level and Clinical Risk Category fields
- Crisis override if flag is set to yes, will be ranked ahead of clients with override flag as No
- Crisis information grid will be displayed for all clients but must not be considered when ranking NON Crisis patients.
- Label change for "Crisis Reason" to "Crisis Start reason"

3   Relabeling Project

Phase 1 of the Relabeling Project including the following changes:

3.1   Updates to HPG Terms of Use

- CCAC ➔ LHIN
- OACCAC ➔ HSSOntario

By logging in to the Health Partner Gateway, I agree to be bound by the Terms of Use.

Terms of Use

Please read and review these Terms of Use carefully. In agreeing to the Terms of Use you are entering into a binding legal agreement with the Health Shared Services Ontario (HSSOntario).

In consideration of being granted access to the Health Partner Gateway in connection with or as a result of my job responsibilities and duties, as determined by a participating health partner organization, I agree to comply with and be bound by the following Terms of Use. I acknowledge that in accessing the Health Partner Gateway, I may have access to personal health information relating to clients of one or more health information custodians ("Client Information").

These Terms apply exclusively to my access to and use of this application and do not alter the terms or conditions of any other agreement I may have with a Local Health Integration Network (LHIN) or the HSSOntario. The HSSOntario reserves the right, in its sole discretion, to change any part of the Terms of Use in whole or in part, at any time. Changes will be effective when notice of such change is posted on this page.
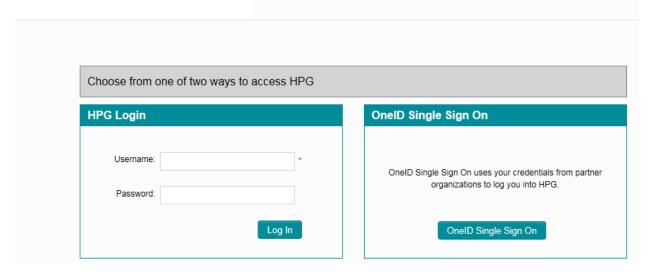
Use of the Health Partner Gateway

I acknowledge that I have been granted permission to use the Health Partner Gateway for the purposes of performing my official duties within my respective health partner organization, be it a LHIN, contracted Service Provider or Vendor, Long Term Care Home, Hospital, or other community partner organization. I agree to only use the Health Partner Gateway as authorized by my health partner organization, and only for the purposes and to the extent permitted by my access rights, as may be amended from time to time.

Confidential Access

I acknowledge that my right to access the Health Partner Gateway is non-transferable and is limited to the ability to access, use and view Client Information, as necessary to

3.2   Replace CCAC-HPG logo with 'Health Partner Gateway'

Health Partner Gateway

Choose from one of two ways to access HPG	
HPG Login Username: [_____] * Password: [_____] [Log In]	**OneID Single Sign On** OneID Single Sign On uses your credentials from partner organizations to log you into HPG. [OneID Single Sign On]

4   HPG Changes

The following are changes that were made to HPG in order to incorporate the new enhancements associated with the introduction of the interRAI HC Tool.

Affects	HPG Waitlist View– CRISIS Risk Level and CRISIS Override
Description	The Placement waitlist reports have been updated to incorporate the new CRISIS scales: • CRISIS Risk Level The historical Crisis Ranking Tool has been removed from the Waitlist and replaced with the CRISIS scales to rank patients appropriately. The CRISIS Override function has been developed to place Crisis patients at the top of crisis waitlist despite CRISIS Risk level value. This intended for extreme crisis cases.

Affects	**Assessment Sharing – interRAI HC and PHP**
Description	The interRAI HC tool has been added as one of the assessment documents that are shared with external partners through HPG. The full assessment and related PHP will be accessible to external partners.

Affects	**Update to Client View**
Description	Within the Client View in HPG, the "interRAI HC Date" field has been added in order to reflect the assessment completion date related to the new interRAI Home Care tool. The client view will continue to support the RAI HC.

If the most recent home care assessment is an interRAI HC, label should show "interRAI HC Date"

If the most recent home care assessment is a RAI HC, label should show "RAI HC Date" |

5   Provincial Data Changes

5.1   Reunification Priority Access Beds (RPABs)

Affects	Placement
Description	Reunification Priority Access Beds

The Ministry of Health & Long Term Care provided an implementation date for the Reunification Priority Access Beds of February 20, 2018.

These beds have been enabled for all LHINs and a bed count of 2 beds have been scripted for all active LTCHs.

These beds have been applied to training environments as well.

Users in HPG are able to see the new bed type and waitlist view associated with Reunification Priority Access Beds. The ranking of these patient will follow the current criteria for Spousal/Partner Reunification priority. |

Affects	Placement – New Bed Type
Description	In partnership with the Ottawa Hospital and the Perley and Rideau Veterans' Health Centre, the Ministry has approved the SAFE (Sub Acute Frail Elderly) pilot project in the Champlain LHIN. Patients that meet the criteria for the SAFE pilot are those frail and elderly in the hospital where their sub acute medical episode has been treated, patient is not appropriate for Convalescent Care but still require a few days to gain strength prior to discharge back to the community. These patients are housed at the Perley and Rideau Veterans' Health Centre for up to 30 days prior to discharge. The **"SAFE" bed type** has been added and is available under the **Short Stay Convalescent Referral Type**. LHINs are to submit a CsT to enable within their systems