

HOME & COMMUNITY CARE

2020-2021 by the Numbers

On an average day, home care services were provided to **almost 3,000 people** of all ages across the region

More than 903,000 Personal support hours provided to care for patients and their caregivers, of which **84.8%** of hours supported seniors in their homes

Over 2,570 Patients received quality palliative care

25,078 People received the care they needed through our Home and Community Care team



93.5% Patients and Caregivers reported a positive experience with their care.

445 Children and youth received care in their school



227 SCHOOL PARTNERS



16,259 Nursing care visits provided in schools

825 Individuals supported in their transition to a long-term care home

23,361 Patients connected to a primary care provider since 2015



HOME AND COMMUNITY CARE SUPPORT SERVICES
North Simcoe Muskoka



10,237 Referrals from hospitals to support patients going home with care services

9,342 received from hospitals in North Simcoe Muskoka, and **895** received from out of region hospitals.

Please note that numbers presented for the 2020-21 fiscal year may be impacted by COVID-19.