

Visit us online at www.healthcareathome.ca/eriestclair to learn more about the Erie St. Clair Community Care Access Centre (CCAC) and view the many resources we have available.

Homepage:

- Access to news surrounding the Erie St. Clair CCAC and links to a variety of resources

Strategic Plan 2014/2015 – 2016/2017:

- Includes access to our full [Strategic Plan](#), as well as our [Balanced Scorecard](#) which includes quarterly reports on quality measures.

Care at Home:

- Provides a [list of services available to patients](#), information on eligibility and how to refer a patient to the Erie St. Clair CCAC
 - [Telemedicine](#) & [Telehomecare](#)
 - [Rapid Response Nurses](#)
 - [Palliative Care](#)

Care at School:

- Provides information on our specialized programs for youth
 - [Mental Health and Addiction Nurses](#)
 - [School Health Support Services](#)

Care in the Community:

- An overview on how the Erie St. Clair CCAC connects patients with care in the community
 - [Caregiver Community Services Guide](#) – A resource to support caregivers, families and friends who require information and access to services in our communities

Long-Term Care:

- [Long-Term Care Home Information Package](#) – Includes information on long-term care home eligibility, the referral process and how to choose a home
- [Long Term Care Home Waitlist Data](#) – Provides potential residents with average wait times for each type of bed in long-term care homes in our region
- Virtual tours of each home can be accessed through the [Erie St. Clair Healthline](#)

Primary Care Partners:

- Provides access to up-to-date information on referral forms for physicians, including our diabetes referral form. (Referral forms, medical update forms, etc.)

Our Performance:

- [Quality Report](#) – Features stories of care through the voices of the community
- [Annual Report](#) – Provides an overview of and insight into our last fiscal year