

Choosing a Long-Term Care Home



Making the decision to move to a long-term care home is a life-changing step for you and your family. It's important that you have all of the information you need to choose the home that is right for you. There are many things to consider, including the level of care you require, location, availability and cost.

Your CCAC care coordinator can help. We recommend that you or your family visit the homes you are interested in and ask questions before making a decision.

Each person who applies for long-term care may choose up to five (5) homes anywhere in Ontario in order of preference. These decisions will help determine the amount of time a person waits for long-term care. If you need care urgently, you are able to add more homes to your choice list. If you move to a home that is not your first choice, you may stay on the waiting list for your first choice.

For more information, please speak with your Care Coordinator at 1-800-810-0000. We're here to help.

As you make your decision, here's some information to keep in mind:

Number of long-term care homes in Niagara Region: **32**

Number of long-term care home spaces in Niagara Region: **3,613**

TO LEARN MORE ABOUT INDIVIDUAL LONG-TERM CARE HOMES, VISIT:

<http://publicreporting.ltchomes.net/en-ca/default.aspx>
www.hqontario.ca/en/reporting/ltc/

About the Information in this Report

There are many factors to consider when choosing a home. The number of people on the wait list in homes you are considering may be important to you. This document provides information about waiting lists in long-term care homes in this region. The wait list is not an indication of how long an individual will wait to access care.

When reviewing this information, please note the following:

- Each individual may choose up to 5 homes and up to 3 bed types in each home. This means that one person may be represented on multiple wait lists.
- The # on wait list represents the number of people still waiting for a bed at the end of the month.

- The number of days waited is presented as the experience of 9 out of 10 people and is based on people admitted to each long-term care home in the past 2 years who did not need immediate admission to the long-term care home. You may wait for a longer or shorter period of time depending on your circumstances and the number of available beds.
- The numbers below can change based on a variety of factors. Your CCAC care coordinator can provide you with information about the options that best meet your individual needs.

Updates are available monthly & can be viewed at www.healthcareathome.ca/hnhb.

| Long-Term Care Home | Approximate # of Long-Stay Beds | Basic | | Semi-Private | | Private | | # of Distinct Individuals on Wait List | Average # of beds that become available each month |
|----------------------------------------------|---------------------------------|----------------|------------------------------------|----------------|------------------------------------|----------------|------------------------------------|----------------------------------------|----------------------------------------------------|
| | | # on Wait List | Days Waited for 9 out of 10 people | # on Wait List | Days Waited for 9 out of 10 people | # on Wait List | Days Waited for 9 out of 10 people | | |
| Albright Manor | 231 | 137 | 1068 | 90 | 414 | 122 | 522 | 247 | 6 |
| Bella Senior Care Residence (See Note A) | 160 | 156 | *Not available | | | 50 | 546 | 191 | 4 |
| Chartwell Niagara (formerly Chateau Gardens) | 124 | 8 | 120 | 1 | 56 | 4 | 144 | 13 | 5 |
| Crescent Park Lodge | 68 | 2 | 85 | 0 | 23 | 0 | *Not available | 2 | 3 |
| Deer Park Villa Nursing Facility | 39 | 100 | *Not available | 73 | *Not available | 99 | 414 | 192 | 1 |
| Douglas H. Rapelje Lodge | 119 | 213 | *Not available | 78 | 450 | 86 | 458 | 287 | 4 |
| Eventide Home (The Salvation Army) | 98 | 51 | 701 | 16 | *Not available | 9 | 136 | 63 | 3 |

| Long-Term Care Home | Approximate # of Long-Stay Beds | Basic | | Semi-Private | | Private | | # of Distinct Individuals on Wait List | Average # of beds that become available each month |
|------------------------------------------------------------------|---------------------------------|----------------|------------------------------------|----------------|------------------------------------|----------------|------------------------------------|----------------------------------------|----------------------------------------------------|
| | | # on Wait List | Days Waited for 9 out of 10 people | # on Wait List | Days Waited for 9 out of 10 people | # on Wait List | Days Waited for 9 out of 10 people | | |
| Extencicare St. Catharines | 152 | 30 | *Not available | 2 | 45 | 11 | *Not available | 41 | 5 |
| Foyer Richelieu Welland | 62 | 53 | *Not available | 20 | *Not available | 22 | 483 | 65 | 1 |
| Garden City Manor | 200 | 14 | 127 | 1 | 63 | 14 | *Not available | 28 | 5 |
| Gilmore Lodge | 79 | 44 | *Not available | 5 | 130 | 2 | 117 | 47 | 2 |
| Heidehof Home for the Aged | 106 | 151 | 642 | 125 | *Not available | 132 | *Not available | 268 | 3 |
| Henley House (The) | 160 | 222 | 990 | | | 143 | 790 | 317 | 5 |
| Kilean Lodge Nursing Home | 48 | 12 | 111 | 3 | 163 | 6 | *Not available | 19 | 1 |
| Linhaven Home | 222 | 249 | 750 | 105 | 245 | 144 | 318 | 374 | 4 |
| Maple Park Lodge | 96 | 57 | 453 | | | 5 | 74 | 61 | 2 |
| Meadows of Dorchester, The | 119 | 228 | *Not available | 97 | 705 | 110 | 915 | 329 | 4 |
| Millennium Trail Manor | 160 | 139 | 855 | | | 36 | 210 | 165 | 5 |
| Niagara Health System, Welland Hospital Site, Extended Care Unit | 75 | 71 | 651 | 1 | 335 | 3 | *Not available | 74 | 3 |
| Niagara Ina Grafton Gage Niagara | 40 | 176 | *Not available | | | 128 | *Not available | 256 | 1 |
| Northland Pointe | 149 | 153 | *Not available | 59 | *Not available | 79 | 890 | 216 | 4 |
| Oakwood Park Lodge | 151 | 14 | 160 | 1 | 27 | 5 | *Not available | 18 | 6 |
| Pleasant Manor Retirement Village | 29 | 32 | See Note B | 16 | See Note B | 32 | See Note B | 58 | See Note B |
| Royal Rose Place | 96 | 150 | See Note C | | | 59 | See Note C | 189 | See Note C |
| Shalom Manor | 144 | 111 | *Not available | 60 | *Not available | 94 | 988 | 192 | 3 |
| Tabor Manor | 128 | 216 | 867 | | | 161 | 351 | 314 | 3 |
| Tufford Nursing Home | 64 | 32 | 422 | 13 | 226 | 21 | *Not available | 57 | 2 |
| United Mennonite Home for the Aged | 128 | 92 | *Not available | | | 85 | 266 | 154 | 2 |

| Long-Term Care Home | Approximate # of Long-Stay Beds | Basic | | Semi-Private | | Private | | # of Distinct Individuals on Wait List | Average # of beds that become available each month |
|-----------------------------------------|---------------------------------|----------------|------------------------------------|----------------|------------------------------------|----------------|------------------------------------|----------------------------------------|----------------------------------------------------|
| | | # on Wait List | Days Waited for 9 out of 10 people | # on Wait List | Days Waited for 9 out of 10 people | # on Wait List | Days Waited for 9 out of 10 people | | |
| Upper Canada Lodge | 80 | 53 | 571 | 23 | *Not available | 39 | 330 | 81 | 2 |
| Valley Park Lodge | 65 | 11 | *Not available | 6 | 136 | 12 | *Not available | 27 | 2 |
| West Park Health Centre | 101 | 10 | 70 | 2 | 28 | 2 | 114 | 13 | 2 |
| Woodlands of Sunset - Home for the Aged | 120 | 265 | *Not available | 114 | 1464 | 121 | 1147 | 378 | 3 |

 Bed type not available in this home.

* Data not available for this bed type; placements for this time period have been for crisis (urgent) placements only.

Note A: Admissions suspended as of November 24, 2016; applications continue to be accepted.

Note B: Admissions not occurring at this time.

See <http://www.niagarahealth.on.ca/en/news/details/pleasant-manor-notl-health-services-steering-committee-and-nhs-develop-convalescent-care-program-for> for more information.

Note C: Admissions began Summer 2016; wait time information to be reported at a later date.

Long-term care wait time information is provided for general information only. Please be advised that wait times for admission to a long-term care home can change without notice and are not guaranteed. Long-term care home bed availability varies by home, bed type, eligibility category, and according to individual patient need.

For this reason, posted wait times may not reflect the time you or your loved one may wait for admission to a long-term care home. This information should not be used to plan for the specific wait time of an individual or for providing notice to vacate (or for timing the sale or closing of) a current residence.

Placement Priority Categories

Each person who applies for long-term care is assigned a priority category. The priority category of each person on the wait list also affects wait time.

Category 1 People who need immediate admission to long-term care and cannot have their needs met at home, or who are in hospital, when hospital is in crisis. People in a long-term care home that is closing within 12 weeks.

Category 2 People who need to be reunified with their spouses/partners who are currently residing in a long-term care home, and who meet eligibility requirements (including care needs).

Category 3A People waiting for a long-term care home serving those of a particular religion, ethnic origin or culture. People who have high care needs, but can still be supported at home until a bed becomes available. People in hospital waiting for long-term care. People in a long-term care home seeking transfer to their home of choice.

Category 3B People waiting for a long-term care home serving those of a particular religion, ethnic origin or culture. People with care needs who are currently managing at home with supports. Wait times for clients in this category are much longer.

Category 4A People who have high care needs, but can still be supported at home until a bed becomes available. People in hospital waiting for long-term care. People in a long-term care home seeking transfer to their home of choice.

Category 4B People with care needs who are currently managing at home with supports. Wait times for people in this category are much longer.

Veteran People with care needs who are currently managing at home with supports. Wait times for clients in this category are much longer.