

Mississauga Halton CCAC

About your CCAC



Mississauga
Halton

CCAC **CASC**

Community
Care Access
Centre

Centre d'accès
aux soins
communautaires
de Mississauga
Halton

The Mississauga Halton Community Care Access Centre (CCAC) coordinates in-home and community support services, information and referral, and long-term care placement. We serve residents in the communities of South Etobicoke, Mississauga, Oakville, Halton Hills and Milton.

All patients referred to the Mississauga Halton CCAC will be assessed by our highly trained care coordinator who will determine the most appropriate level of care based on each patients' needs and supports. This may include a patient receiving care at home, in a clinic setting or at an alternative community service. Care coordinators work with patients and families to set goals and develop a personalized coordinated care plan.

The Mississauga Halton CCAC is funded by the Ministry of Health and Long-Term Care (MOHLTC) through the Mississauga Halton Local Health Integration Network (LHIN).

What we do

- Help patients leave hospital for home
- Help residents with high health care needs remain at home
- Facilitate all aspects of long-term care process
- Help patients die at home, with dignity
- Connect residents with a family doctor through Health Care Connect
- Help children who are medically fragile live at home safely, and help children at school with mental health and addiction challenges, as well as with nursing care
- Information/referral to community services

Professional care coordination

Our care coordinators...

- Are highly qualified registered health care professionals such as registered nurses, physiotherapists, occupational therapists, speech-language pathologists and social workers
- Act as a lifeline for patients, connecting them to health care services and resources they need at home and in the community
- Coordinate services in patients' homes or in the community, based on a clinical assessment of the patient's and family's needs
- Assess each patients individual needs, with sensitivity to diversity and culture
- Coordinate services that ensure most appropriate levels of care

OHIP Billing codes

Mississauga Halton CCAC advice and services are covered by OHIP billing codes:

K070 for completing a CCAC referral

K071 and **K072** for acute and chronic home care supervision (for personally providing medical advice, direction or information to CCAC or delegated health-care staff)

K124 for a case conference regarding a CCAC patient. *Note the **K124** requires participation by the physician most responsible for the care of the patient and at least two other participants that include physicians, regulated social workers, employees of a CCAC and/or regulated health professionals.*



Patients referred to the Mississauga Halton CCAC are assessed to determine the most appropriate level of care based on the patients' needs and supports.

Our in-home services

- Care coordination
- Information and referral services (nursing, nutritional counselling/dietetics, social work, speech-language pathology physiotherapy, occupational therapy, personal support care)
- Other community-based services

Our placement services

- Adult Day programs
- Convalescent care
- Short Stay respite
- Long-term care

Our specialized services

- Community clinics
- Children's Health Services (*in-home, School Health Support Services, Mental Health and Addictions Nursing*)
- Palliative program (including Nurse Practitioners)
- **Home First** programs
- Rehabilitation (*Rapid Recovery Services, goal-oriented and outcomes focused care plans, physiotherapy, Restore program*)
- Rapid Response Nursing (RRN)

Additional health resources, supports and information in your community for your patients and families

Visit www.mississaugahaltonhealthline.ca to access a comprehensive online directory of more than 2,500 health and community services in the Mississauga Halton region. Additional resources included those for stroke survivors, caregivers, mental health support in schools, Meds Check and Health Care Connect.

Referral to this additional information and/or these resources can complement the services provided by the Mississauga Halton CCAC, and may be suggested to patients and families by a Mississauga Halton CCAC care coordinator in addition to the services we provide, or as an alternative.

How do I refer a patient to the Mississauga Halton CCAC or speak to my patient's care coordinator?

Contact us:

- Call 310-2222 (no area code required)
- Speak to a Mississauga CCAC care coordinator in your hospital (located in all sites of Halton Healthcare and Trillium Health Partners)
- Fax in a referral to the Mississauga Halton CCAC (905-855-8989)

Find out more about the Mississauga Halton CCAC and how we can help your patients:

www.healthcareathome.ca/mh

www.mississaugahaltonhealthline.ca

The Mississauga Halton CCAC is open seven days a week, 365 days a year.

Visit www.healthcareathome.ca/mh to watch video tours of our region's 27 long-term care homes and 10 Adult Day Programs.

- Health care programs (e.g. diabetes education)
- Health care facilities (e.g. retirement homes)
- Home and community care (e.g. friendly visitors, meal delivery)
- Health care professionals (e.g. walk-in clinics, dentists, physiotherapists)
- Clinics and classes (e.g. foot care clinics)
- fitness, recreational and social programs
- Transportation services and equipment
- Speech and language therapy resource for stroke survivors
- Support groups (e.g. bereavement support)
- Other community-based services

You can also contact our Information and Referral specialists at 905-855-9090 for assistance.

MississaugaHaltonhealthline.ca