

Rapid Response Nurses

Mississauga Halton Local Health Integration Network (LHIN) Rapid Response Nurses (RRNs) provide complex patients with an intensive level of assessment to ensure medications are taken as instructed; follow-up doctors' visits are made and kept, and ongoing clinical assessments continue through constant monitoring for up to 30 days after leaving hospital or after referral from a community service agency.

Partnering for Better Patient Care

We partnered with Trillium Health Partners, Halton Healthcare and community support services agencies to identify patients who may benefit from the one-on-one, intensive care coordination that our Mississauga Halton LHIN RRNs can provide.

RRNs help patients by:

- Keeping at-risk adults and seniors at home by providing support and education to patients and their caregivers.
- Ensuring patients are confident that their discharge from hospital will be successful.
- Helping patients understand and participate in creating a health care plan that works for them.



Eligibility Criteria

Our highly skilled, experienced registered nurses support adults and seniors who have:

- Complex care needs
- Poorly managed chronic diseases such as COPD, CHF, diabetes, cardiac disease
- Multiple admissions to hospital, or frequent visits to emergency departments or urgent care
- Difficulty managing medications
- Fragile care support

Scope of Practice

- RRNs visit each patient in their home within 24-48 hours of discharge from hospital or referral from community service agencies. They complete a full assessment, assist with medication management and work with each patient to educate them about their specific health issues.
- The RRN assists the patient for up to 30 days to reduce the risk of readmission to hospital or avoidable emergency department visits.
- The average length of service is 2-3 visits.
- Before discharge, the RRN will connect the patient with community supports, such as clinics, that they require to help them in with ongoing disease management.

How do I refer a patient to the Mississauga Halton LHIN or speak to my patient's care coordinator?

Contact us:

- Call toll free 1-877-336-9090 or 905-855-9090
- Speak to a Mississauga LHIN care coordinator in your hospital (located in all sites of Halton Healthcare and Trillium Health Partners)
- Fax in a home and community care service referral to the Mississauga Halton LHIN at 905-855-8989



Find out more about the Mississauga Halton LHIN and how we can help your patients:

www.healthcareathome.ca/mh

www.mississaugahaltonhealthline.ca

The Mississauga Halton LHIN is open seven days a week, 365 days a year.