

# HOME AND COMMUNITY CARE SUPPORT SERVICES

## North East

### Information on Crisis Placement from the Community



You have been given this handout because your Care Coordinator has determined that your condition or current environment is putting you at significant risk. For your own safety, we feel that an immediate move to a Long-Term Care (LTC) home is needed and you have been given the highest priority for placement.



Be assured that your Care Coordinator will continue to work with you and your family to review options for reducing your safety risk while you are waiting for a LTC home to become available.

### Selecting a Long-Term Care Home



Because we consider you a priority for placement, you may apply to as many homes as you wish. Your Care Coordinator will review the types of accommodation and services available, as well as the current vacancies and/or waitlists for the homes you are considering.



Unfortunately, many LTC home in our region have very lengthy wait times – some can be as long as 4-5 years! In these instances, an immediate move to your preferred choice may not always be possible.

Here are a few tips to help you increase your chances for immediate placement:

- Apply to all LTC homes in your area.

- Apply to those LTC homes with current vacancies or shorter waitlists.
- If your finances allow, select a number of accommodation types (i.e. semi-private or private rooms).
- We also recommend that you or your family tour the homes you are considering to help with your selection.

## Bed Offer/Admission

As a crisis priority, all of our efforts are focused on finding you an immediate placement to a safe and secure environment. Please ensure that we have your correct contact information on file so we can reach you when a bed does become available. You need to respond within 24 hours.

When a bed does become available, it may not be at one of your preferred LTC home. We would encourage you to accept the bed that is being offered and you can then wait safely for a transfer to your preferred home.

If you refuse a bed offer, you are telling us that you feel comfortable in your current environment. In that case, the bed will be offered to another person seeking placement and your placement file will be closed. If your situation or condition significantly worsens, you can reapply for placement; otherwise, there is a 12 week waiting period to reapply.

If you decide to accept the bed offer, things will happen very quickly. That's why it is so important to have your arrangements in order so that you can be admitted as soon as possible.

(10/04/2017)

# Contact Us

We hope this has helped to clarify the crisis placement process.

If you have questions, or require more information, please speak with your Care Coordinator or contact the Home and Community Care Support Services North East directly at

**310-2222**

(no area code required)

Or

**1-888-533-2222**

[healthcareathome.ca/northeast](http://healthcareathome.ca/northeast)