

PROVIDER INFORMATION SHEET

What is a Health Link?

A Health Link is a local health care network consisting of individuals, caregivers, health care providers and community support agencies who are committed to working better together to improve the health outcomes for individuals with complex health care needs.

What is a Coordinated Care Plan?

A Coordinated Care Plan outlines the individual's short and long-term needs, recovery goals, and coordination requirements and it identifies who is responsible for each part of the plan (e.g. the primary care provider, Care Team, patient, etc.).

Benefits of being involved with Health Links

The individual's journey through the health care system will be improved through more effective communication with their health care providers and more involvement in decision making. By having a Coordinated Care Plan, individuals with complex health care needs will benefit by not having to continuously repeat their health story or answer the same questions every time they require care.

What does the Health Link approach hope to achieve?

Over time, the Health Link approach aims to achieve the best possible health outcomes and enrich an individual's experience of the health care system by reducing wait times, visits to the emergency department and unnecessary hospital readmissions.

How can I help?

As a health care provider, you play an integral role in planning and organizing care. As part of a Care Team, you may be asked to:

- share information
- participate in a Coordinated Care Conference
- complete sections of the Coordinated Care Plan
- work collaboratively with individuals and other health care professionals to assist in achieving their goals, as identified in the Coordinated Care Plan
- You may be asked to be a Team Lead.

For more information about Health Links call 1-888-533-2222.