

# COPD & Heart Failure Telehomecare Referral Form

Please fax referral form(s) to: 705-792-6270

**If required, Telehomecare staff will fax the referral form to the Primary Care Provider to verify and/or add any relevant information.**

## PATIENT INFORMATION

|                           |                      |  |
|---------------------------|----------------------|--|
| LAST NAME                 | FIRST NAME           | DATE OF BIRTH (DD-MM-YYYY)             |
| HEALTH CARD NUMBER (OHIP) | VC                   | GENDER<br>MALE                  FEMALE |
| ADDRESS                   |                      | CITY                                   |
| POSTAL CODE               | PRIMARY PHONE NUMBER |  |
| FIRST LANGUAGE            | SECOND LANGUAGE      |  |

## ELIGIBILITY FOR TELEHOMECARE SERVICES

- |   |   |
|---|---|
| <input type="checkbox"/> Patient has an established diagnosis of Heart Failure or COPD (with or without co-morbid conditions).<br><br><input type="checkbox"/> Patient lives in a residential setting with an active land line (internet or analog phone line). | <input type="checkbox"/> Health care provider feels the patient will be capable of using simple in-home monitoring equipment.<br><br><input type="checkbox"/> Patient or family caregiver is able to provide informed consent to participate. |
|---|---|

## MAIN DIAGNOSIS FOR MONITORING

COPD    or     Heart Failure

## CO-MORBIDITIES

- Diabetes     COPD     Heart Failure     Depression     Hypertension  
 Anxiety     Arthritis     Osteoporosis     Cancer     Other \_\_\_\_\_

## REFERRER'S INFORMATION

|              |                   |                    |
|--------------|-------------------|--------------------|
| NAME         | ORGANIZATION      | NAME/ADDRESS STAMP |
| POSITION     | OTHER DESCRIPTION |                    |
| ADDRESS      |                   |                    |
| PHONE NUMBER | FAX PHONE NUMBER  |                    |

## PRIMARY CARE PROVIDER'S INFORMATION

Same as above

|         |
|---------|
| NAME    |
| ADDRESS |

**A complete and current medication list would be helpful. Please attach any additional information (consultant notes, lab or imaging reports, patient-specific health care challenges) if available.**

|                                   |                   |
|-----------------------------------|-------------------|
| REFERRER'S SIGNATURE              | DATE (DD-MM-YYYY) |
| PRIMARY CARE PROVIDER'S SIGNATURE | DATE (DD-MM-YYYY) |

**NOTE:** The information contained in this form is confidential. It contains personal health information that is subject to the provisions of the 'Personal Health Information Protection Act, 2004'. This form and its contents should not be distributed, copied or disclosed to any unauthorized persons. If you have accessed this form in error, please contact the owner or sender immediately.

**PHYSIOLOGIC PARAMETERS**

The following patient vitals will be monitored:

| CHF<br>DEFAULT | SYSTOLIC<br>BP | DIASTOLIC<br>BP | OXYGEN<br>SAT. | PULSE | WEIGHT<br>(lbs.) |
|----------------|----------------|-----------------|----------------|-------|------------------|
| High           | 150            | 100             | 100            | 100   | +2 lbs/<br>DAY   |
| Low            | 90             | 60              | 92             | 50    | -5 lbs/<br>DAY   |

| COPD<br>DEFAULT | SYSTOLIC<br>BP | DIASTOLIC<br>BP | OXYGEN<br>SAT. | PULSE | WEIGHT<br>(lbs.) |
|-----------------|----------------|-----------------|----------------|-------|------------------|
| High            | 150            | 100             | 100            | 100   | +5 lbs/<br>WEEK  |
| Low             | 90             | 60              | 88             | 50    | -5 lbs/<br>WEEK  |

The default parameters **ABOVE** will be used unless specific patient parameters are provided **BELOW**:

| PATIENT | SYSTOLIC<br>BP | DIASTOLIC<br>BP | OXYGEN<br>SAT. | PULSE |
|---------|----------------|-----------------|----------------|-------|
| High    |                |                 |                |       |
| Low     |                |                 |                |       |

**MEDICATIONS**

- Current medication list attached (or can be recorded below)
- Contact pharmacy for medication list

LIST MEDICATIONS AND/OR ADDITIONAL INSTRUCTIONS OR NOTES

# Telehomecare *Reference Guide*

| Telehomecare<br>Coaching Stream  | Telehomecare<br>Monitoring Stream  |
|--|--|
| <b>Length of stay:</b> 6 months  | <b>Length of stay:</b> 1-3 months  |
| <b>Eligibility Criteria:</b> Low to Moderate COPD ( <b>MRC Dyspnea Scale:</b> Grades 2,3,4) and/or CHF ( <b>NYHA Functional Classification:</b> Class 2 – 3) +/- comorbidity of Diabetes   | <b>Eligibility Criteria:</b> Moderate to Severe COPD ( <b>MRC Dyspnea Scale:</b> Grades 3,4,5) and/or CHF ( <b>NYHA Functional Classification:</b> Class 3 – 4) +/- comorbidity of Diabetes  |
| <b>Focus on:</b> Daily monitoring of vitals, weekly self-management coaching and setting SMART goals via phone calls, monitoring alerts and following up with patient or physician to mitigate need for ED visit, faxing summary report of vitals to MRP monthly | <p><b>Focus on:</b> Daily monitoring of vitals, weekly phone call check-in with patient, monitoring alerts and following up with patient or physician to mitigate need for ED visit, faxing summary report of vitals to MRP every two weeks.</p> <p><i>This stream supports patients through a transition (hospital to home), after an acute exacerbation or after a change in medication.</i></p> |
| <b>Hours of operation:</b> Monday-Friday, 8:30 a.m. to 4:30 p.m.   | <b>Hours of operation:</b> 7 days a week, 8:30 a.m. to 4:30 p.m.   |
| <input type="checkbox"/> I want to refer to the<br><b>Coaching Stream</b>  | <input type="checkbox"/> I want to refer to the<br><b>Monitoring Stream</b>  |
| <p>Patients can transfer to the Coaching stream at the <b>end</b> of their 3 month Monitoring program to learn self management strategies and set SMART goals if they meet the eligibility criteria for the Coaching stream (see above).</p>                     |  |

Fax your [Telehomecare Referral Form](#) to 705-792-6270.

For any questions, contact the Telehomecare Team at 1-888-721-2222 Ext. 2225.