

Palliative Care SBOR Communication Tool for PSWs

<p style="text-align: center;">Situation</p> <p><input type="checkbox"/> Your name and designation</p> <p><input type="checkbox"/> Who are you calling about?</p> <p><input type="checkbox"/> Address, including room # (can insert label, if available)</p> <p><input type="checkbox"/> I am reporting that.....</p>	<p>I am _____</p> <p>I am calling about the following patient:</p> <p>Name _____ Age _____ Gender _____</p> <p>The problem I am calling about:</p>
<p style="text-align: center;">Background</p> <p><input type="checkbox"/> Briefly explain what has been going on recently</p> <p><input type="checkbox"/> Include any incidents, such as falls, change in medical condition</p> <p><input type="checkbox"/> Explain what has changed with the care you provide</p>	<p>Recently:</p> <p>Changes in Care:</p>
<p style="text-align: center;">Observation</p> <p><input type="checkbox"/> Changes in self-report of a symptom?</p> <p><input type="checkbox"/> Changes in behaviour?</p> <p><input type="checkbox"/> An incident?</p> <p><input type="checkbox"/> A new challenge or opportunity for care provision?</p>	<p>Changes:</p> <p>Challenges or opportunity:</p>
<p style="text-align: center;">Recommendations and/or Suggestions</p> <p><input type="checkbox"/> Does the nurse need to come soon?</p> <p><input type="checkbox"/> is there an intervention you would like to try (e.g., to address a behaviour)?</p> <p><input type="checkbox"/> How should we document this change ongoing?</p>	<p>I recommend.../my thoughts are.../I wonder if...?</p>

Adapted from the Waterloo Wellington HPC Consultation Services by the Southeastern Ontario Palliative Pain & Symptom Management Consultation Service, Nov 2017; Rev Feb 2019