



HOSPICE PALLIATIVE CARE SERVICES SUPPORTED BY THE SOUTH EAST COMMUNITY CARE ACCESS CENTRE (CCAC)

PALLIATIVE CARE EDUCATION PROGRAM (PCEP):

Educators are Registered Nurses with CNA Certification in Hospice Palliative Care who:

 Provide education to all levels of health care providers, regulated staff and volunteers providing supportive care, based on the Canadian Hospice Palliative Care Association (CHPCA) Model to Guide Hospice Palliative Care.

There are two Palliative Care Educators in the South East who provided <u>232 group</u> sessions to <u>2267 participants in 2014/15.</u>

PALLIATIVE PAIN & SYMPTOM MANAGEMENT CONSULTATION SERVICE (PPSMCS):

PPSM Consultants are Registered Nurses with CNA Certification in Hospice Palliative Care who:

- Provide case-based education and mentoring to health care providers working in community agencies, long-term care homes, community health centres and family health teams.
- Educate and mentor with the goal to build capacity among front line care providers who are supporting individuals and families living with a life-limiting, life-threatening illness.
- Offer bedside consultation and mentorship to professional caregivers

The three Palliative Pain & Symptom Management Consultants in the South East provided consultation and mentorship to over 4800 health care providers and conducted 1270 consultations in 2014/15

HOSPICE PALLIATIVE CARE NURSE PRACTITIONER PROGRAM: a provincial program with an aim to strengthen the capacity of primary care providers providing hospice palliative care through a shared care model.

Nurse Practitioners:

- Aim to enhance the quality of hospice palliative care by working collaboratively to provide on-going whole-person care, through optimal pain and symptom management
- Provide patients and their families with comprehensive evidence-based hospice palliative care closer to home in their setting of choice
- Work within a shared care model with an aim to reduce hospitalization and avoidable emergency department visits for patients requiring hospice palliative care

Currently there are four Hospice Palliative Care Nurse Practitioners within the South East who provided over 560 home visits and conducted over 1200 consultations on behalf of their patients in 2014/15.

For more information on any of these programs please call 310 2222 (CCAC)