

## ➔ **New Home Infusion and Pain Pump Order Forms**

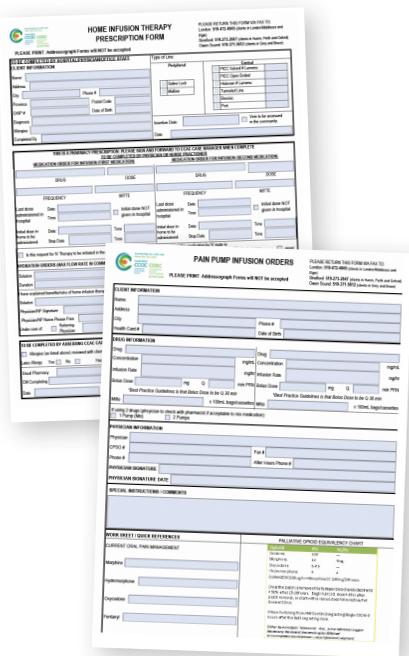
The South West CCAC has worked with physician partners in hospitals and the community to develop two new forms – the *Home Infusion Prescription Order and Pain Pump Infusion Order*.

### **Home Infusion Prescription Order**

- Piloted by emergency and hospital physicians.
- Available online at [www.sw.ccac-ont.ca](http://www.sw.ccac-ont.ca) > **Partners > Primary Care**.
- Can be completed online, and then printed and faxed to the number for your county shown on the form.
- Alternatively, can be printed, completed by hand in black ink, and then faxed.
- “Addressographed” forms are not accepted, as they are often difficult to read when faxed.
- We are not yet able to receive forms online, but we’re working on that.
- Information about access line and flush is essential.
- More information in enclosed guide for use.

### **Pain Pump Infusion Order**

- NEW – separate order form for pain pump infusion orders.
- Developed with the help of palliative care physicians and pharmacists.
- Includes a work sheet and equivalency chart.
- Available online at [www.sw.ccac-ont.ca](http://www.sw.ccac-ont.ca) > **Partners > Primary Care**.
- Can be completed online, and then printed and faxed to the number for your county shown on the form.
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The forms are designed to be **easier and quicker to use**, and to **improve the quality and safety of care**. A sample of each new form is included with this bulletin, along with a guide to their use.

### **Advanced Home Care Team (AHCT) helps keep people home**

- The AHCT is a group of Nurse Practitioners (NPs) who work with primary care physicians and other partners to help patients stay safely at home and who have complex medical needs, are living with chronic illness or are nearing the end-of-life.
- You can refer patients who:
  - Need extra clinical support to be able to live in their home, and avoid hospital and long-term care.
  - Aren't able to get out to doctor's appointments because of their condition.
  - Are nearing the end-of-life and have complex pain and symptom control.
- AHCT NPs will:
  - Do in-home visits, providing advanced clinical assessment and interventions to help prevent ED visits and hospital admissions.
  - Work closely with you and your team to discuss needs of the patient.
  - Provide regular updates to you and your team.

## Symptom Response Kit (SRK) altered to deal with shortages

- The CCAC is working with hospital and pharmacy partners to deal with shortages of some injectable drugs.
- To date, shortages have not affected CCAC clients.
- The SRK order form now asks the physician to choose the most appropriate type and dose of pain medication for each client.
- You will also have to indicate if you want Dexamethasone (Decadron) included in the kit.
- Five vials of selected narcotics are included in each kit. Reorders of medication are done through the pharmacy.
- Available online at [www.sw.ccac-ont.ca](http://www.sw.ccac-ont.ca) > **Partners > Primary Care.**
- Can be completed online, and then printed and faxed to the number for your county shown on the form.
- Alternatively, can be printed, completed by hand in black ink, and faxed.
- “Addressographed” forms are not accepted.
- Form can’t yet be submitted online.

**If you have any questions or concerns, please contact Anita Cole, Regional Client Services Manager, at 519-539-0901 or [anita.cole@sw.ccac-ont.ca](mailto:anita.cole@sw.ccac-ont.ca).**

## Primary Care and Home First

Home First is a new way of approaching care. When complex elderly patients enter hospital, every effort is made to support them to return home on discharge, rather than being designated ALC and waiting in hospital.

### What does this mean for the role of the primary care physician?

Home First means that patients who previously would have waited in hospital for long-term care will now be able to live in the community with the support of the CCAC, primary care and other community agencies.

### What happens when one of my patients is discharged through Home First?

You will be informed of your patient’s discharge from hospital, and the level of support being provided in the community by the CCAC. You will be able to work with the CCAC case manager and other members of the community care team to monitor your patients medically, help avoid readmission or ED visits, and support them to stay home or make the transition to long-term care.

### Can a primary care physician refer to Home First?

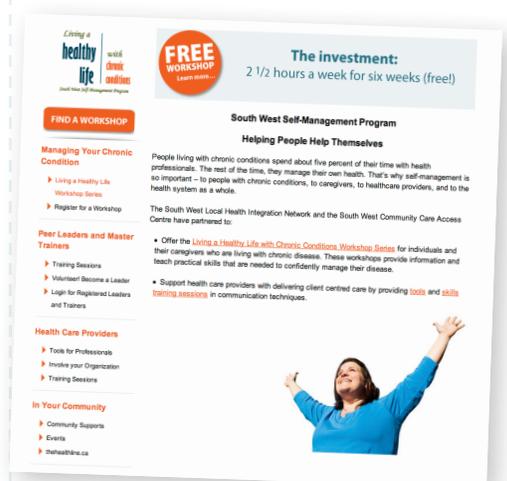
At this point, Home First is focused on getting patients home from hospital. But the CCAC offers a variety of services in the community (such as the Advanced Home Care Team, see above) to prevent hospitalization in the first place. For more information, speak to a CCAC case manager.

## Ticking the Wound Care Box

When filling out a CCAC referral form, check off the box beside “Wound Care” to ensure that your patients receive wound care according to the South West CCAC Wound Care Management Program, based on evidence-based best practices and using Registered Nurses’ Association of Ontario and Canadian Association of Wound Care guidelines. If the box is not checked, we will need you to give us specific orders.

## Helping Your Patients Help Themselves

The South West Self-Management Program offers the *Living a Healthy Life with Chronic Conditions* workshop series free of charge in communities across the South West. The workshops are designed for people living with heart disease, diabetes, high blood pressure, arthritis, osteoporosis and other chronic conditions, and those caring for them. For more information, refer your patients to [www.swselfmanagement.ca](http://www.swselfmanagement.ca).



For other events and activities designed to help people stay healthy and manage chronic conditions, direct your patients to the “Events” section of [www.thehealthline.ca](http://www.thehealthline.ca).

## Stay in Touch

This bulletin is an ongoing dialogue. The South West CCAC website and the new Primary Care web page is a resource for family physicians and primary care team members.

To subscribe to our email alert service go to [www.sw.ccac-ont.ca](http://www.sw.ccac-ont.ca) > **Partners > Primary Care.** We’ll let you know about changes at the South West CCAC that may have an impact on your practice.

Call or email us any time if you have questions or concerns.