

LETTER OF UNDERSTANDING COMPLEX MEDICAL MANAGEMENT

Your health care team has recommended that your needs may be met within the services offered in the Complex Medical Management level of care.

The Complex Medical Management Program is a Waterloo Wellington LHIN-wide program available at the following locations:

- Complex Medical Management (*Co-payment may apply*)
 - Grand River Hospital - Freeport Health Centre in Kitchener (GRH)
 - Groves Memorial Hospital in Fergus
 - St. Joseph's Health Centre in Guelph (SJHC)

- Chronic Ventilator/Respiratory Program (*Co-payment may apply*)
 - Grand River Hospital-Freeport in Kitchener

Referrals are coordinated by the Waterloo Wellington Local Health Integration Network (WWLHIN). The WWLHIN will add your name to the waiting list. Your initials and gender will be accessible to WWLHIN's other hospital partners. The care coordinator will share your medical and personal information with the Complex Medical Management program.

You will be notified by the WWLHIN when a bed becomes available for you. The bed may be located at any one of the three locations listed above. The care coordinator can assist you to arrange transportation to the site where your bed is located.

I have reviewed and understand the above information. I agree to proceed with the Complex Medical Management program referral process. I understand that my personal and health information will be shared with the Complex Medical Management sites within the region.

Client Name: _____

Client/Substitute Decision Maker's (SDM) Signature: _____

Print SDM Name: _____ Date: _____

Verbal/telephone agreement Documentation (if signature not possible)

Consent Obtained From: _____

Printed Regulated health professional name obtaining consent: _____

Signature of Staff Member: _____ Date: _____