

Board Highlights – May 23, 2012 Meeting

Guelph-ON – The Waterloo Wellington Community Care Access Centre (WWCCAC) Board of Directors met on Wednesday, May 23, 2012. The following are highlights from the discussions of that meeting.

Closed Session:

The Board met in a closed session according to Board Governance Policy V-B-7.

Report from the Closed Session

The Chair reported the following topics were discussed in the closed session:

- OACCAC – CCAC Memorandum of Understanding
- Non Union Compensation
- WWCCAC Organizational Review Process

Presentation – Year 2 Evaluation of the Integrated Assisted Living Program (IALP)

Dana Khan, Senior Manager, Client Services provided highlights of the year 2 evaluation of the Integrated Assisted Living Program. The evaluation was conducted by the University of Waterloo and the results signal that the program is meeting its mandate to support people in their homes and to help prevent unnecessary Hospital Emergency Department visits and Alternative Level of Care days.

A more fulsome presentation of the results will take place at the end of June at a celebration event which will be open to the many service providers, staff, local partners and the WWLHIN who helped to contribute to the success of the program.

Consent Agenda

Board requested that the Balanced Scorecard and Quarterly Operations report include specific details on the implications and mitigation strategies for targets that are not met. The Board also requested clear identification of those targets that are MSAA related. The new Quarterly Operating Plan report will have higher level reporting and clear definition of the red, yellow, green ratings.

Board Committees Updates

- Finance Committee reported they received a presentation on the Wound Care Project and the savings anticipated from this project.
- Governance Committee reported on the work of the committee regarding Community Engagement, Board evaluations and the recommendations for Board nominations for 2012 -2013 Officers, Committee Chairs and Committee Members.

- Audit Committee reported on the selection of the current Auditor for another year. There was a reference to the Committee's discussion on the Board's conflict of interest policy. It was clarified that the staff also have a conflict of interest policy.
- Client Services and Quality committee reported they did not meet last month and will meet in June.

Community Engagement –Governance Planning Next Steps

Gloria Cardoso, Senior Director, Planning, Communications and Community Engagement reported that planning is underway for the stakeholder analysis and stakeholder management planning and the timeline for this work will be presented to the Governance Committee on June 6, 2012.

2011-12 Auditor's Report

Larry Kron, Board member presented the draft audited financial statements and auditor's report. There was discussion and explanation about the monies returned to the WWLHIN. It was noted that the Board is not being asked to adopt the Report until June 13th and Board members have time to familiarize themselves with the Auditor's Report.

Report on Health System Funding Reform

Jim Dalgliesh, Senior Director Corporate Services explained the phasing in of the new process and the consideration that may result to the new funding reform – using Hip and Knee funding as one example. There has been some consideration for OACCAC to hire funding staff to assist the CCAC's in the transition to the new funding model. Jim noted that the system is using numbers from two years ago to inform funding for this year. There were questions and comments, such as – "what will happen if some clients need more care visits than are allowed/paid for under the new system". This topic will continue to be part of the Board's education.

Health Council of Canada Report on Seniors

Inta Bregzis, Senior Director Performance and Contract Management gave a brief synopsis of the report as provided in the board package. It was suggested that the board might like to consider inviting Dr. Hirdes to provide a presentation on the report that is open to the community. This session would also be a good opportunity to engage the community on a discussion regarding the report findings. Susan Elliott will approach Dr. Hirdes work and explore the possibility of holding a session at the University of Waterloo.

Declaration of Compliance

Jim Dalgliesh presented the Declaration of Compliance form that will be submitted to the WWLHIN.

Meeting Evaluations

Brian Cowan requested that at least once per year Board members complete the meeting evaluation for each committee they serve on. Online monthly board meeting evaluations will be sent to each Director to complete.

Next Meeting

Holiday Inn Guelph, 601 Scottsdale Drive, Guelph, ON N1G 3E7, on Wednesday, June 13, 2012, at 2 o'clock, in the Galt Room.

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| 2:00 p.m. | Board meeting in Galt Room |
| 4:15–4:45 p.m. | Supper break (This includes support staff who are setting up the large AGM room, manning registration tables, etc., as well as board directors and senior staff.) |
| 4:45–5:45 p.m. | Resume board meeting at call of the Chair. |
| 6:00-6:45 p.m. | AGM business meetings in the Oakwood Ballroom |
| 6:45-7:00 p.m. | Break |
| 7:00-8:00 p.m. | Speaker, Dr. Wayne Taylor |
| 8:00-8:15 p.m. | Closing remarks and adjournment |

Learn More

More information on the Board meeting are posted to the WWCCAC website at www.ww.ccac-ont.ca click on "About Us, Governance, Board Meetings".

Reference Information:

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May 25, 2012