

## Board Highlights – June 26, 2013

Kitchener-ON –The Waterloo Wellington CCAC held its regular public board meeting in Ballroom E at Bingeman's Conference Centre located in Kitchener, Ontario. The Board convened in open session at 2:30pm. Board chair Michael Delisle introduced himself and welcomed guests present at the meeting.

### Annual Reports from the Committees

Each committee presented an overview of their work over the past year and a look forward to the coming year.

### Strategic Plan Update

Gloria Cardoso presented a new graphic representation of the approved Strategic Plan which included two minor edits to the priorities. These changes were approved by the Board. Using the official brand colours for the CCAC, the graphic representation ties each of the new Strategic Priorities to an element of the CCAC logo:

1. **Personalized Care** is at the heart of everything we do (orange)
2. **Safe, High Quality, Evidence-Based Care** is the core of our business (green)
3. **Seamless and Coordinated Care** wraps around our work (teal)



## **Collaborative planning with the Community Support Services**

To provide some context to the ongoing collaborative planning with our Community Support Services and the transition of some lower-needs patients to the CSS sector, Gloria Cardoso reviewed the five patient populations implemented with the Client Care Model in 2012.

## **Accreditation Update**

Inta Bregzis, Senior Director, Performance Management & Accountability, presented an update on the accreditation process. The on-site survey with Accreditation Canada will occur November 3-7, 2013. Bregzis outlined the accreditation standards that are applicable to WWCCAC in the categories of Governance, Leadership, Case Management, Customized Infection Prevention & Control. She reported that WWCCAC has met all of the self-assessment standards to date and has exceeded the minimum participation rates.

## **Annual General Meeting**

Following the regular Board meeting, the Annual General Meeting took place. At this meeting, the audited financial statements were presented and approved. The Board also welcomed three new members: Tammy Quigley, Steve Hummell, and Patricia Kahle. Following the AGM, the Board and approximately 80 guests and staff enjoyed an engaging presentation from Stacey Daub entitled "Getting Back to Basics: Human Compassion & Dignity in Health Care".

## **Learn More**

More information on the Board meetings are posted to the WWCCAC website at <http://wwccac.org/boardmeetings>

### Reference Information:

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