

## **Board Highlights – May 14, 2014 Meeting**

### **Ensure Program Quality and Effectiveness**

As part of its commitment to a patient safety and quality focus, the board viewed an educational presentation and video about how patients facing end-of-life now have a broader continuum of care settings to choose from. eShift, an RN-led comprehensive wrap-around service delivery model will support End of Life patients to stay at home longer or to die at home if they choose. The model uses real-time technology to support the care team to work together differently. The board engaged in discussion about the benefits to the patient, the caregiver, providers and to the system.

The board also received and reviewed Enterprise Risk Management reports from the four board committees to ensure compliance with their oversight responsibilities for the 14 principle risks identified in the CCAC's risk profile and examined and discussed mitigating strategies for those risks assessed as at a moderate or high level.

### **Ensure Financial Viability**

The board reviewed a financial summary report to fiscal year-end, noting a balanced budget. The board also noted time has been dedicated at the June meeting for budget scenario planning discussions using the organization's ethical decision making framework.

It was noted that the Auditors have completed their site visit and the audited financial statements will be reviewed at the May 29th Audit Committee meeting. All board directors were invited to attend the meeting. The financial statements will be posted to the board's portal for review and formally brought forward to the June 25th board meeting and annual meeting of the members.

### **Ensure Board Effectiveness**

The board received reports from its committees reporting the progress of 2014-2015 performance monitoring frameworks and individual committee dashboards which are well underway to be brought to the June meeting.

The board also reviewed the proposed board and committees meeting schedules and board work plan for 2014-2015, with awareness of the need to schedule meetings to align



with the availability of key accountability indicators that are an aggregate of CCAC and other system partner performance data produced at a provincial level and to build in timelines to allow for robust review, analysis and recommendations to the board by staff and board committees.

The board received attestation from senior leadership and the Audit Committee that the CCAC is in compliance with the requirements noted under Article 4.8 of the M-SAA for the period October 1, 2013 to March 31, 2015, and the Chair was directed to sign and submit the Declaration of Compliance stating to the WWLHIN that the CCAC has fulfilled its obligations under the M-SAA.

### **Build Relationships**

The board discussed plans for a governor to governor educational session (Health Links) they will host on 21st May. The board planned the event to start the conversation with their governance partners within the four Health Links in the Waterloo Wellington region about how to work together to create an improved patient experience and health outcomes for people with complex needs.

### **Learn More**

More information on the Board meeting are posted to the WWCCAC website at [wwccac.org](http://wwccac.org) click on "About Us, Governance, Board Meetings".

#### Reference Information:

Nadine D. Bell, Communications Assistant  
Partnerships & Performance  
Tel: 888 883 3313 extension 5638

May 26, 2014

