

CEO Report

CEO Dale Clement reported on:

- The next phase of the government's plan for health care, entitled, "Patients First: Action Plan for Health Care," which builds on the 2012 Action Plan for Health Care. Four objectives for building on the commitment to put patients at the centre of the health care system were noted.
- The release of the report of the Expert Group on Home and Community Care in March 2015, entitled, "Bringing Care Home." The strongest message is the need for a system that supports "family-centred" care. The report included 16 recommendations, many of which are aligned with the CCAC sector input to the consultation process through the OACCAC white paper, "Making Way for Change: Transforming Home and Community Care for Ontarians" and the CCAC and OACCAC responses to the panel's survey. The Waterloo Wellington CCAC is working on a number of initiatives aligned with the provincial directions and the recommendations from the Expert Group.
- Phase 1 of The Auditor General Review has been completed. The report is anticipated in the fall.
- The WWCCAC's Annual Spring Symposium event in June 2015 will include a collaborative session with CCAC and contracted service provider staff.
- Other initiatives included mention of Falls Prevention education; progress on the Stroke Service Delivery program and the development of a full community stroke pathway which will drive best practice in community stroke care; re-alignment of WWCCAC's coordination care delivery model to better leverage local resources and relationships to serve patients/families closer to home.

Ensure Program Quality and Effectiveness

A patient story was used to illustrate the benefits of the Gentle Exercise Program. Information was provided about the number of falls resulting in visits to emergency departments and hospital admissions. WWCCAC Care Coordinator, Jo-Anne Maxwell, lead the board and staff through a short gentle exercise program typical of what patients would participate in as a part of the falls prevention strategy.



The Quality Committee presented a report recommending the goals and indicators/measures proposed for the 2015-2016 Performance Measurement Framework (PMF). The PMF was built around the strategic priorities of the organization, and the board and senior leadership of the WWCCAC monitor the performance of the organization in achieving its strategic goals. The board voted to adopt the proposed 2015-2016 PMF.

The Committee also brought forward the semi-annual refresh of the Enterprise Risk Management profile. A presentation specific to the April 2015 ratings along with past ratings was provided in the report, along with rationale for changes.

Ensure Board Effectiveness

The Governance Committee brought forward a recommendation that the board conduct a Freedom of Information and Protection of Privacy Act (FIPPA) readiness assessment and education for the board. It was reported that although CCACs have not been legislated to formally comply with FIPPA legislation, WWCCAC is proactively preparing. The board voted in favour of the recommendation.

A recommendation was brought forward that the board and senior leadership enter a strategic planning process for the purpose of creating the 2016-2019 Waterloo Wellington CCAC Strategic Plan, noting the 2013-2016 WWCCAC Strategic Plan is in its final year. The board voted in favour of the recommendation.

The Governance Committee brought forward a recommendation that the board use the Brown Governance "Boardroom Culture Tool" to assist the board in assessing its governance effectiveness. The board voted in favour of the recommendation.

Learn More

More information on the Board meeting are posted to the WWCCAC website at wwccac.org click on "About Us, Governance, Board Meetings".

Reference Information:

Hannele Kivinen, Communication Specialist

Tel: 888 883 3313 extension 5444

Email: hannele.kivinen@ww.ccac-ont.ca

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