



Please email completed form to
HealthCareConnect@lhins.on.ca
or fax to
905-952-2403

For more information, call
1-888-470-2222 ext. 6181

Visit our website at
healthcareathome.ca/central
For health and community services, visit
centralhealthline.ca

Helping practitioners build healthy practices

Home and Community Care Support Services Central
is a key partner in Health Care Connect,
a program that connects patients with primary care providers

Benefits of Health Care Connect

Links you to local unattached patients... Family Health Teams, Nurse Practitioner-Led Clinics and other primary care providers have used Health Care Connect to quickly build a robust roster of patients.

Flexible enough to meet your changing needs... you choose how many patients you would like to meet at any time. Going away? Let us know and we will stop referring patients until you tell us otherwise.

Supports a balanced practice... our professional Care Connectors take your expertise and needs into account, then work to balance your practice through skilled assessment and matching of patients based on health status, geography and “fit.”

Takes the work out of wait lists... using Health Care Connect takes the burden off your staff to manage and maintain the natural fluctuations of your roster.

Three Easy Steps...

1 Sign-up

People who need a family care provider enroll by calling **1-800-445-1822** or visiting **www.ontario.ca/healthcareconnect**.

Family physicians and nurse practitioners sign up via their local Care Connectors, specially trained nurses employed by Home and Community Care Support Services Central.

To enroll, please complete our simple Health Care Provider Profile form, page 3.

2 Match-up

Care Connectors gather information that enables them to skillfully assess and match patients to the best possible provider based on the health needs and preferences of the patient

Care Connectors manage and monitor the list of people waiting to be referred, and work with your practice to ensure the most up-to-date information is always available.

3 Meet-up

Once a Care Connector identifies a match, the patient is referred to a primary care provider and encouraged to book an initial appointment.

At any point, both patient and provider can choose not to move ahead with the match, and instead continue with the Health Care Connect program.

Care Connectors

Years of clinical experience at your service

Home and Community Care Support Services Central employs four highly qualified Care Connectors, all of whom are nurses and bring over 40 years of combined clinical experience. These health professionals are a dedicated resource whose job is to provide efficient customer service for people who need primary care, and for primary care providers who need patients.

Reach our Care Connectors at

1-888-470-2222 ext. 6181

or HealthCareConnect@lhins.on.ca

Beyond Home Care

Centralhealthline.ca, is a fast and easy way for patients, families and health care providers to research thousands of health and community services online.

The site contains more than 5,700 listings for the Home and Community Care Support Services Central region alone – over 44,000 province-wide – for services ranging from meals on wheels and homemaking, to grocery assistance and in-home hairdressing.

Visit www.centralhealthline.ca to learn more.

Quick Facts

- Between February 2009 and April 2021, **66,032 people** in the Home and Community Care Support Services Central region registered with Health Care Connect
- 49,292 patients referred (74.6%)
- Less than **10%** of Health Care Connect patients have complex health care needs

Care Connectors are knowledgeable, insightful, and responsive: always ready with information and support whenever we've had a question about eligible patients or program codes. They've helped keep our billing on track, and made it possible for us to take full advantage of Health Care Connect's generous incentives."

– Dr. Michael Bartucci

Health for All Family Health Team, Markham

Health Care Provider Profile

NAME OF:	Provider						
	Primary contact						
Address							
City							
Province	ONTARIO					Postal Code	
Phone Number					Fax #		
E-Mail Address							
Looking for new patients?	Yes ()						No ()
Special Interest Populations							
Access to Office: Accessibility	Yes ()						No ()
Access to Office: Public Transportation	Yes ()						No ()
Part of a Family Health Team/Group/Organization	Yes ()						No ()
Days of Operation	Mon	Tues	Wed	Thurs	Fri	Sat	Sun
<small>Please enter "Yes" or "No" below corresponding days</small>							
Hours of Operation	Mon	Tues	Wed	Thurs	Fri	Sat	Sun
<small>Please enter business hours, for example: 9 am – 5 pm</small>							
After Hours Coverage / Access							
Hospital Privileges	Yes ()						No ()
	If yes, where?						
Languages Spoken							
On-Call Provided	Yes ()						No ()
Home Visits	Yes ()						No ()
Other Information							