

Home and Community Care Support Services South East
Accessibility for Ontarians with Disabilities Act
Annual Status Report 2021

Home and Community Care Support Services South East has committed to providing an Annual Status Report as indicated in the multi-year accessibility plan, 2017-2021.

The annual status report will provide an update on the progress towards the plan goals and milestones. The points below summarize the key accomplishments this year:

- Annual review of [Accessibility for Ontarians with Disabilities Act, 2005](#) (AODA) policies and procedures completed
- Continued to incorporate accessibility design criteria when acquiring goods, services or facilities
- New hires completed mandatory AODA education on the Learning Management System
- Provided accessible communication formats to those who requested them
- Home and Community Care Support Services provincially are working to ensure websites are compliant with WCAG 2.0 Level A and AA
- All job postings continue to indicate that accommodations are available upon request
- Emergency response plans for staff who require them were put in place