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310-2272 (indicatif régional non requis)

High Intensity Supports at Home (HISH) Program – Community Support Services

The Central East Local Health Integration Network (Central East LHIN) is supporting community health service providers (HSP) to deliver support services to high intensity needs patients at home. Below is a list of the six HSPs involved in the HISH program and the services they are able to provide.

Community Care City of Kawartha Lakes

- Emergency Response Support Services
 - A service that provides an electronic device in a patient's home for communication in an emergency with a centre staffed 24 hours a day that can summon emergency help, and that provides installation and servicing of devices
 - Patients are expected to pay a user fee for the device, but funding may be used to fund those who cannot afford the system
- Respite Services
- Meals on Wheels
- Transportation
- Social/Safety Visiting
- Adult Day Program (Virtual)

Community Care Durham

- Meals on Wheels, Food Boxes, Assistance with Grocery Shopping
- Transportation
- Social/Safety Visiting
- Adult Day Program (Virtual & Porch Visits)

Community Care Northumberland

- Emergency Response Support Services
 - A service that provides an electronic device in a patient's home for communication in an emergency with a centre staffed 24 hours a day that can summon emergency help, and that provides installation and servicing of devices
 - Patients are expected to pay a user fee for the device, but funding may be used to fund those who cannot afford the system
- Meals on Wheels
- Transportation

- Social/Safety Visiting
- Caregiver Support
 - Services that provide information, education, training, and therapeutic counseling that will assist a patient's caregiver's social and emotional needs

Community Care Peterborough

- Emergency Response Support Services
 - A service that provides an electronic device in a patient's home for communication in an emergency with a centre staffed 24 hours a day that can summon emergency help, and that provides installation and servicing of devices
 - Patients are expected to pay a user fee for the device, but funding may be used to fund those who cannot afford the system
- Meals on Wheels
- Transportation
- Social/Safety Visiting
- Combined Personal Support / Homemaking / Respite Services
- Respite Services

Haliburton Highlands Health Services

- Emergency Response Support Services
 - A service that provides an electronic device in a patient's home for communication in an emergency with a centre staffed 24 hours a day that can summon emergency help, and that provides installation and servicing of devices
 - Patients are expected to pay a user fee for the device, but funding may be used to fund those who cannot afford the system
- Meals on Wheels
- Transportation
- Social/Safety Visiting

TransCare Community Support Services (Scarborough)

- Respite Services
- Meals on Wheels
- Transportation
- Social/Safety Visiting
- In-Home Activation / Exercise

Please feel free to contact the Contract Management, Performance and Accountability team with any questions or further clarification on the services provided.