

## Home and Community Care Support Services **Advisor Role**



### **What is a Home and Community Care Support Services Advisor?**

Advisors are valued volunteer patients, family members and caregivers with recent lived experience in home and community care with a passion to share their insights and perspectives to shape exceptional care for the people we serve.

### **What do Advisors do?**

Advisors contribute unique and valued perspectives by:

- Providing advice, insights and feedback from a patient, caregiver and/or family perspective
- Working collaboratively with staff, service providers and partners on initiatives to improve home and community care
- Participating in engagement opportunities that meet your interests and experiences

### **What does it take to become an Advisor?**

- Talk about lived experiences constructively
- Be an active listener and respect the perspectives of others
- Collaborate and work well with different kinds of people
- Share insights and feedback
- Show concern for more than one issue or agenda
- Contribute to positive change for future patient, caregiver and family experience

### **What can you expect?**

- Training, resources, and practical and on-going supports (including an assigned staff liaison)
- Opportunities to participate at the local and provincial level(s)
- Timely follow-up to let you know how your input was used
- Requests for evaluation and feedback to help improve the Engagement program
- Flexibility to be able to participate in initiatives that meet your interests and availability
- Opportunities for learning and networking

If this sounds like you visit [www.engage.healthcareathome.ca](http://www.engage.healthcareathome.ca) to learn how you can be involved.