

JOB POSTING #180-22

POSTING DATE: September 9, 2022

JOB TITLE:	Team Assistant – Full-Time
INITIAL ASSIGNMENT:	Access Information & Referral (NB TA A I&R-004)
BARGAINING AGENT:	OPSEU
LOCATION:	North Bay
LANGUAGE(S):	English and French
EFFECTIVE DATE:	October 31, 2022

Home and Community Care Support Services North East offers a wide-range of quality health-care services and resources to support people of all ages at home, school or in community. In addition to planning, delivering and coordinating care for thousands of people each day in Northeastern Ontario, we also manage eligibility and admissions to long-term care homes, short stay respite, assisted living, and adult day programs. We need caring, motivated people who are driven to help others and make difference in their community, to join our multi-disciplinary team.

POSITION SUMMARY:

The Team Assistant is responsible for the provision of clerical, medical supplies, records, reception and/or administrative support services to staff of the Home and Community Care portfolio.

QUALIFICATIONS:

- Relevant experience providing clerical support services in a computerized office environment;
- Considerable interpersonal skills are required when interacting with staff, patients, and service providers;
- Excellent telephone and customer service skills;
- Good understanding of general office administrative processes and procedures;
- Advanced keyboarding skills and proven proficiency with a variety of database programs;
- Ability to maintain a high level of accuracy when inputting and sharing data;
- Ability to use scheduling software (e.g. Outlook calendar) and operate copy machines, fax machines, and other office equipment;
- Ability to handle sensitive and confidential information in a discreet and professional manner when discussing issues with other staff or patients;
- Demonstrated accuracy in performance of all duties;
- Advanced oral and written proficiency in English and French is essential.

Less qualified candidates may be considered. However, candidates who meet all requirements will be given priority for an interview.

Home and Community Care Support Services North East is an equal opportunity employer. Personal information submitted will be used only for the purpose of determining suitability for this vacancy. All applicants are thanked for their interest in this position. Only those applicants selected for an interview will be contacted.

Individuals with a disability requiring accommodation during the application and/or the interview process should advise the recruitment contact so arrangements can be made.

Interested persons are invited to submit a cover letter and resume by **September 22, 2022** at 4:30 p.m. by e-mail to:

NECareers@hccontario.ca

Please refer to posting number 180-22 when applying.

Home and Community Care Support Services has implemented a mandatory vaccination policy across the province that requires all staff to be fully vaccinated against COVID-19. Applicants being considered for employment will be required to provide proof of vaccination documentation confidentially to Human Resources upon hire. Any medical or human rights exemption requests will be reviewed and validated prior to an offer of employment.