

Wait at Home Fact Sheet

What is the Wait at Home program?

Most people would prefer not to be in hospital unless it is medically necessary. We have introduced the Wait at Home program for people who are waiting for a bed in a Long-Term Care Home.

The Wait at Home program enables you to return homewhere your health care needs will be supported through a variety of in-home and community support services for a maximum of 90 days.

Supporting Long-Term Care

Based on your current health, your health care team believes that your ongoing health needs will best be met in a Long-Term Care Home.

Home and Community Care Support Services North West supports your return to the comfort and safety of your own home while you wait for the first available Long-Term Care bed that meets your needs.

What services will be available to me in my home?

Your in-home and community support services package will be coordinated based on your specific needs and may include:

- Up to 240 hours per month with a Personal Support Worker (PSW) who can help you with personal care such as dressing, bathing and eating; help you transfer into beds, chairs or get to the bathroom.
- Nursing Service and Nurse Practitioner.
- Occupational Therapist and/or a Physiotherapist.
- Access to pieces of equipment required to support your needs.

What are the benefits of returning home rather than staying in the hospital?

- You will be in familiar surroundings in the comfort and safety of your own home.
- You will be exposed to fewer germs and viruses than if you remained in a hospital.
- The services you need to maintain your health will come to you.

How much will the Wait at Home program cost me?

The in-home and community support services you receive are available at no cost to you for a maximum of 90 days.

How do I qualify for Wait at Home?

- You must agree to be placed on all appropriate waiting lists for Long-Term Care and accept the first available bed.
- If you decline the bed, you will no longer qualify for Wait at Home and your hours of service will be reduced.

What happens after Wait at Home?

- After you move into a Long-Term Care Home, you can choose up to five homes that you would prefer as your permanent residence.

Contact Information

Office Hours: 8:30 a.m. to 4:30 p.m. (Local Time) Monday to Friday

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