

Home and Community Care Support Services Waterloo Wellington

Home and Community Care Support Services Waterloo Wellington provides health care services at home and in the community, and can assist those considering supported living programs or long-term care options.

We work with people of all ages to ensure they can make informed choices about their care. We also have useful information about local community support service agencies, and can link people to these providers to arrange services.



How home and community care services are provided

Anyone can call for information or be referred to be assessed for home and community care services. We have a responsive staff who are able to answer your questions and help you access the care you need.

Services provided through Home and Community Care Support Services are free of charge and covered by OHIP.

If you qualify for Home and Community Care services, a care coordinator is assigned to you to work collaboratively with you and your care team as applicable to do an assessment and, if appropriate, develop a care plan. Services could include:

- Nursing (RN, RPN)
- Physiotherapy (PT)
- Occupational therapy (OT)
- Nutritional therapy (Registered dietician RD)
- Speech language therapy (SLP)
- Social work (SW)
- Personal support worker (PSW)
- Medical supplies and equipment
- Spiritual care

Community Support Services

We can also link you with a number of community and social service agencies to provide home, health and support services that may be purchased directly, covered by private insurance plans or publicly funded such as:

- Supportive housing
- Adult day programs
- Hospice care
- Respite care
- Caregiver support groups
- Rehabilitation
- Meal delivery and community dining
- Transportation services
- Friendly visiting

Alternatives to Care at Home

If you find it is becoming increasingly difficult to live independently at home, we can help you explore your options such as long-term care, short-term caregiver relief options (e.g. adult day program, short stay respite in long-term care home), or alternative supportive living options including assisted living.

www.healthline.ca

www.wwhealthline.ca provides information on more than 3,000 programs and services across Waterloo Wellington.

CONTACT US: 1-888-883-3313

For a full list of programs and services, please visit www.healthcareathome.ca/ww



Ontario 

YOUR CARE TEAM CONTACTS

Care Coordinator: _____

Phone: _____

Physician: _____ phone: _____

Pharmacy: _____ phone: _____

Service provider name: _____

Phone: _____

Nursing PSW Therapy: _____

Service provider name: _____

Phone: _____

Nursing PSW Therapy: _____

Service provider name: _____

Phone: _____

Nursing PSW Therapy: _____

Other (e.g. nurse practitioner, spiritual care) : _____

Phone: _____

Home and Community Care Support Services toll-free main number: **1-888-883-3313**

The Welcome Guide is designed as a key tool for patients and families to learn basic information about receiving care, community resources, and to help answer common questions. You can read the guide at: www.healthcareathome.ca/ww/en/news/Pages/Welcome-Guide.aspx

