

# Adult Day Services (ADS)

## Information Package

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## Home and Community Care Support Services Mississauga Halton FAQ

### How does an Adult Day Service (ADS) benefit me?

- Promotes independence and helps to maintain abilities.
- Provides caregiver respite / relief.
- Offers support and information to members and caregivers.
- Provides the opportunity to socialize and increase physical stimulation.

### Who is Eligible?

- Must be 18 years or over with a valid Health Card.
- Home and Community Care Support Services will determine eligibility.

### How do I apply?

- Contact us to set up an assessment
- Review the list of ADS available.
- Call the individual ADS(s) to obtain information about the program and arrange a tour.
- Complete and return the Home and Community Care Support Services Choice Form
- Selected ADS(s) will contact you regarding suitability and admission.

### How long will this process take?

- Your chosen ADS program may be able to offer an immediate space or may have a wait list.
- If there is a waitlist, the ADS program staff will discuss with you the waitlist process and/or other options to assist you while you are waiting.

### What is the daily fee?

- The daily fee varies by provider, ranging from \$10 to \$25 per day.
- There may be additional fees for optional program such as hairdressing and foot care where offered.

### What if I'm offered admission to Adult Day Services that is not my first choice?

- You may choose to attend the ADS while you wait for a call from your first choice.
- You may choose to wait for your first choice rather than start another ADS program.
- You or your families are responsible for advising the current ADS program of a transfer offer.

### How do I get there?

- ADS will have information on the best transportation option for you.

### What if my situation changes while on the ADS wait list?

- Notify your Home and Community Care Support Services Care Coordinator of any changes in status such as health condition, hospitalization, planned absences, address change or desire to remain on the ADS program waitlist.
- Notify us if you no longer wish to attend ADS.

## HOME AND COMMUNITY CARE SUPPORT SERVICES

Mississauga Halton

2655 North Sheridan Way, Suite 140  
Mississauga, ON L5K 2P8  
Tel: 905 855-9090  
Fax: 905 855-8989  
Toll Free: 1 877 336-9090  
[healthcareathome.ca/mh/en](http://healthcareathome.ca/mh/en)  
310-2222 (Area code not required)

Thank you for your interest regarding Adult Day Services.

This letter is to remind you to make contact with your Home and Community Care Support Services care coordinator within two weeks of receiving this package to book a home visit in order to complete an Adult Day Service Application.

We also encourage you to contact the Adult Day Program directly to book tours to ensure the Day Program is the right service for you.

Please note, if you have not contacted your Home and Community Care Support Services care coordinator within 4 weeks, your ADS referral will be closed. You can always call to re-open your ADS referral when you are ready to proceed with your application.

Sincerely,

Placement Department  
Home and Community Care Support Services Mississauga Halton

Patient Name: _____	Health Card Number: _____
<input type="checkbox"/> <b>CRISIS</b>	
<p>You may choose UP TO three (3) choices. Please rank <u>all</u> of your choices in order of preference in the box provided – record 1 for first choice, 2 for second choice, 3 for third choice. All day programs have a fee; please contact the program provider directly for details and book tours directly through the program prior to admission.</p>	

Home and Community Care Support Services, Mississauga Halton	Rank
<input type="checkbox"/> Alzheimer Society of Peel – Brunel Centre, 385 Brunel Road, Mississauga, L4Z 1Z5 905-278-3667 x 307	
<input type="checkbox"/> Alzheimer Society of Peel – Meadowvale Day Centre, 6535 Millcreek Drive, Unit 1, Mississauga, ON L5N 2M2 905-278-3667 x 307	
<input type="checkbox"/> Alzheimer Society of Peel – Sam McCallion Day Centre (Port Credit), 157 Queen St. East, Mississauga, ON L5G 1N2 905-278-3667 x 307	
<input type="checkbox"/> Indus Community Services (formally India Rainbow) Dixie and Eglinton, 1660 Tech Avenue, Unit 4, Mississauga L4W 5S7 905-275-2369 x 2221	
<input type="checkbox"/> Next Step to Active Living Program, South Common C.C., 2233 South Millway Drive, Mississauga, ON L5L 3H7 905-615-4770 x 2279 * Adults with acquired physical disabilities only. No patients with dementia	
<input type="checkbox"/> Next Step to Active Living Program 905-615-4770 x 2279 Huron Park R.C., 830 Paisley Blvd., Mississauga, ON L5C 3P5 * Adults with acquired physical disabilities only No patients with dementia	
<input type="checkbox"/> Seniors Life Enhancement Centre (The Circle of Friends Program) 2030 Bristol Circle, Suite 120, Oakville ON, L6H 0H2 * Cognitively Impaired. Secured Setting	
<input type="checkbox"/> Seniors Life Enhancement Centre (The Gathering Place Program), 2030 Bristol Circle, Suite 120, Oakville ON, L6H 0H2 905-279-9061 * Physical impairment, frail or mild cognitive impairment	
<input type="checkbox"/> Sheridan Villa – Region of Peel, 2460 Truscott Dr., Mississauga, ON L5J 3Z8 905-791-8668 x 2925	
<input type="checkbox"/> Yee Hong Adult Day Program - 5510 Mavis Rd., Mississauga, ON L5V 2X5 905-568-0333 x 4301 *(No two person transfer)	
<input type="checkbox"/> ESS Adult Day Program (Wesburn Manor) 400 The West Mall, Etobicoke, ON M9C 5S1 416-394-3675 x 237 * Fully ambulatory patients only. No wheelchairs or walkers in the program	
<input type="checkbox"/> Acclaim Health Adult Day Program (Patty's Place - The Walmley Club), previously Bond Street, 53 Bond St., Oakville, ON L6K 1L8 now at 2250 Speers Road, Oakville, ON L6L 2X8 905-847-9559 x 2480 * Physically disabled and mild cognitive impairment	
<input type="checkbox"/> Acclaim Health Adult Day Program (Mississauga Club), 2695 N Sheridan Way, Mississauga, ON 905-823-9264 * Physically disabled and mild cognitive impairment. Secure setting)	
<input type="checkbox"/> Acclaim Health Adult Day Program (Patty's Place – The Soper Club), previously Sheridan Centre for Elder Research at 1430 Trafalgar Rd., Oakville, ON L6H (905-847-9559) now at 2250 Speers Road, Oakville, ON L6L 2X8 905-847-9559 (Dementia specific. Secure setting)	
<input type="checkbox"/> Friends Landing – Halton Region, 185 Ontario St. South, Milton, ON L9T 2M4 905-825-6000 x 8168/Toll Free 1-866-442-5866 * Alzheimer's disease and related dementias	
<input type="checkbox"/> Milton Place, Halton Region, 185 Ontario St. South, Milton, ON L9T 2M4 905-825-6000 x 8168/Toll Free 1-866-442-5866 * Physical impairment, frail or mild cognitive impairment	
<input type="checkbox"/> Silver Creek Place, Halton Region, 235 Guelph Street, Unit 5A, Georgetown, ON L7G 4A8 905-825-6000 x 8445/Toll Free 1-866-442-5866 * Physical impairment, frail and Alzheimer's Disease and related dementias	

## Out-of-Region (Home and Community Care Support Services, Adult Day Program Name and Address of Adult Day Services Centre)

Central	ESS	<input type="checkbox"/> Rosemount Site, 30 Rosemount Avenue	<input type="checkbox"/> North Site, 2245 Lawrence Ave	<input type="checkbox"/> Adlerwood Site, 525 Horner Ave	
HNHB		<input type="checkbox"/> Acclaim Health Adult Day Program, 2180 Itabashi Way	<input type="checkbox"/> Other:		
Toronto Central		<input type="checkbox"/> Copernicus Lodge 66 Roncesvalles Ave	<input type="checkbox"/> Other:		
		<input type="checkbox"/> Other:			
		<input type="checkbox"/> Other:			

**CONSENT:** I give permission to Home and Community Care Support Services, Mississauga Halton to collect all necessary personal and health information to determine eligibility for admission to an Adult Day Service and to share this information with all Adult Stay Services that I have selected.

☐ I give permission to Home and Community Care Support Services, Mississauga Halton to share all necessary personal and health information with CANES Community Care for the provision of transportation to and from Adult Day Service.

I understand that my personal and health information will be maintained and shared securely, and that I may amend or withdraw this consent at any time.

\_\_\_\_\_  
Signature of Patient or SDM

\_\_\_\_\_  
Date

# Home and Community Care Support Services Mississauga Halton

## ADULT DAY SERVICES – PROVIDER LIST

Program Name	Persons Served	Program Information & Additional Services										Program Contact Information
<b>Acclaim Health Adult Day Program</b> <b>(Patty's Place – The Soper Club)</b> , previously <i>Sheridan Centre for Elder Research</i> at 1430 Trafalgar Rd., Oakville, ON L6H (905-847-9559) now at 2250 Speers Road, Oakville, ON L6L 2X8	Alzheimer's disease and related dementias	Mon-Fri 8 am-5 pm  Tuesdays-open until 8:30pm	Saturday 8:30 am-5:00 pm		Secure			Foot care			Hot lunch	Katie McNally 905-847-9559 or 1-800-387-7127 Ext. 2401 kmcnally@acclaimhealth.ca www.acclaimhealth.ca
<b>Alzheimer Society of Peel</b> Brunel Centre 385 Brunel Road, Mississauga, ON	Alzheimer's disease and related dementias	Mon - Fri 7 am-7 pm  Wed. 7 am– 9 pm		Limited Smoking	Secure	Comm. bathing	ADS bathing	Foot care			Hot lunch	Kristy Knox 905-278-3667 x305 <a href="mailto:k.knox@alzheimerspeel.com">k.knox@alzheimerspeel.com</a> <a href="http://www.alzheimerpeel.com">www.alzheimerpeel.com</a>
<b>Alzheimer Society of Peel</b> Meadowvale Day Centre 6535 Millcreek Drive, Unit 1, Mississauga, ON	Alzheimer's disease and related dementias	Mon-Fri 7 am-7 pm		Limited Smoking	Secure			Foot care	Hair dressing		Hot lunch	Ellen Pinkney 905-278-3667 x401 <a href="mailto:e.pinkney@alzheimerspeel.com">e.pinkney@alzheimerspeel.com</a> <a href="http://www.alzheimerpeel.com">www.alzheimerpeel.com</a>

## Home and Community Care Support Services Mississauga Halton

### ADULT DAY SERVICES – PROVIDER LIST

<b>Alzheimer Society of Peel</b> Sam McCallion Day Centre 157 Queen St. E. Mississauga, ON	Alzheimer's disease and related dementias	Mon-Fri 7 am-7 pm		Limited Smoking	Secure			Foot care			Hot lunch	Ellen Pinkney 905-278-3667 x602 <a href="mailto:e.pinkney@alzheimersociety.ca">e.pinkney@alzheimersociety.ca</a> <a href="http://www.alzheimerpeel.com">www.alzheimerpeel.com</a>
<b>Silver Creek Place</b> Region of Halton 235 Guelph Street, Unit 5A, Georgetown, ON	Physical impairment, frail or mild cognitive impairment	Mon-Fri 8 am-4:30 pm  Saturdays 9-3:30		Limited Smoking	Secure						Hot lunch	Shannon Robichaud 905-825-6000 x8445 1-866-442-5866 <a href="http://www.halton.ca/scs/seniors/ADP">www.halton.ca/scs/seniors/ADP</a> <a href="mailto:Shannon.robichaud@halton.ca">Shannon.robichaud@halton.ca</a>
<b>Milton Place</b> Region of Halton 185 Ontario Street, Milton, ON (co-located at Allendale LTC)	Seniors with early to moderate dementia or other diagnosis (stroke, physical challenges and adults with disabilities)	Mon-Fri 7:30 am-4:30 pm		Limited Smoking	Secure	Assistance with ADL's (toileting, personal care and feeding)	ADS bathing	Foot care	Hair dressing		Hot lunch	Nicole Girodat 905-825-6000 x8168 1-866-442-5866 <a href="http://www.halton.ca/scs/seniors/ADP">www.halton.ca/scs/seniors/ADP</a> <a href="mailto:Nicole.girodat@halton.ca">Nicole.girodat@halton.ca</a>
<b>Friends Landing</b> Region of Halton 185 Ontario Street, Milton, ON (co-located at Allendale LTC)	Alzheimer's disease or a related dementia specific program, generally serving patients which are progressed in disease	Mon-Fri 7:30 am-4:30 pm		Assistance with ADL's (toileting, personal care and feeding)	Secure	Responsive behaviours in a smaller setting	ADS bathing	Foot care	Hair dressing		Hot lunch	Nicole Girodat 905-825-6000 x8168 1-866-442-5866 <a href="http://www.halton.ca/scs/seniors/ADP">www.halton.ca/scs/seniors/ADP</a> <a href="mailto:Nicole.girodat@halton.ca">Nicole.girodat@halton.ca</a>

## Home and Community Care Support Services Mississauga Halton

### ADULT DAY SERVICES – PROVIDER LIST

<b>Indus Community Services</b> 1660 Tech Avenue, Unit 4, Mississauga, ON Provide services in English, Punjabi, Hindi, Tamil, Gujarati and Urdu	Physical impairment, frail or Alzheimer's Disease and other related dementias services	Mon-Fri 8 am-5:30 pm  Wed 8:00 am -9:00 pm	Saturday 9am-4pm		Secure			Foot care			Hot lunch	Jayshree Persaud 905-275-2369 x 2227 <a href="mailto:jpersaud@induscs.ca">jpersaud@induscs.ca</a>
<b>Next Step to Active Living</b> South Common Community Centre 2233 South Millway Drive, Mississauga, ON	Adults with acquired physical disabilities	Mon and Wed 9 am-3 pm										Dawn Pech 905-615-4770 x2279 <a href="http://www.mississauga.ca/nextstep">www.mississauga.ca/nextstep</a> <a href="mailto:dawn.pech@mississauga.ca">dawn.pech@mississauga.ca</a>
<b>Next Step to Active Living</b> Huron Park Recreation Centre 830 Paisley Boulevard West, Mississauga, ON	Adults with acquired physical disabilities	Tues and Fri 9:30 am-3:30 pm										Dawn Pech 905-615-4770 x2279 <a href="http://www.mississauga.ca/nextstep">www.mississauga.ca/nextstep</a> <a href="mailto:dawn.pech@mississauga.ca">dawn.pech@mississauga.ca</a>



# Home and Community Care Support Services Mississauga Halton

## ADULT DAY SERVICES – PROVIDER LIST

<b>Acclaim Health Adult Day Program</b> Mississauga Club 2695 N Sheridan Way Mississauga, ON	Physical impairment, frail or mild cognitive impairment	Mon-Fri 8 am-6 pm						Foot care			Hot lunch	Nadia Gurbaya 905-823-9264 <a href="mailto:ngrubaya@acclaimhealth.ca">ngrubaya@acclaimhealth.ca</a> <a href="http://www.acclaimhealth.ca">www.acclaimhealth.ca</a>
<b>Acclaim Health Adult Day Program (Patty's Place - The Walmley Club)</b> , previously Bond Street, 53 Bond Street, Oakville, ON now at 2250 Speers Road, Oakville, ON L6L 2X8	Physical impairment, frail or mild cognitive impairment	Mon-Fri 8 am-6 pm						Foot care			Hot lunch	Tyler Xavier 905-847-9559 x 2480 <a href="mailto:txavier@acclaimhealth.ca">txavier@acclaimhealth.ca</a> <a href="http://www.acclaimhealth.ca">www.acclaimhealth.ca</a>
<b>Seniors Life Enhancement Centres</b> The Circle of Friends Program 2030 Bristol Circle, Suite 120, Oakville, ON	Alzheimer's disease and related dementias	Mon-Fri 7:30 am-6:30pm  Tues and Thurs 3:30-9 pm	Saturday 10am– 4:00 pm	Limited Smoking	Secure	Comm. bathing	ADS bathing	Foot care	Hair dressing	Aphasia program	Hot lunch	Jackie Silva 905-279-9061 905 829 9065 <a href="mailto:jackie.silva@slec.ca">jackie.silva@slec.ca</a> <a href="http://www.slec.ca">www.slec.ca</a> For Bathing Program contact Ruwaidah Naik <a href="mailto:Ruwaidah.naik@slec.ca">Ruwaidah.naik@slec.ca</a>
<b>Seniors Life Enhancement Centres</b> The Gathering Place Program 2030 Bristol Circle, Suite 120, Oakville, ON L6H 0H2	Physical impairment, frail or mild cognitive impairment	Mon-Fri 7:30 to 6:30 pm  Tues and Thurs 3:30 pm-9 pm	Saturday 10am– 4:00 pm	Limited Smoking	Secure	Comm. bathing	ADS bathing	Foot care	Hair dressing	Aphasia program	Hot lunch	Jackie Silva 905-279-9061 905 829 9065 <a href="mailto:jackie.silva@slec.ca">jackie.silva@slec.ca</a> <a href="http://www.slec.ca">www.slec.ca</a> For Bathing Program contact Ruwaidah Naik <a href="mailto:Ruwaidah.naik@slec.ca">Ruwaidah.naik@slec.ca</a>
<b>Sheridan Villa - Region of Peel</b> 2460 Truscott Drive, Mississauga, ON	Alzheimer's disease and related dementia, Physical impairment, Frail	Mon-Fri 8 am-6 pm  Mon and Wed 3 pm-9 pm	Saturday 8:00 am- 5:00 pm	Limited Smoking	Secure	Comm. bathing	ADS bathing	Foot care	Hair dressing		Hot lunch	Allyson Mitchell 905-791-8668 x2925 <a href="http://www.peelregion.ca">www.peelregion.ca</a> <a href="mailto:Allyson.mitchell@peelregion.ca">Allyson.mitchell@peelregion.ca</a>

Tel: 310-2222

No area code required

[www.healthcareathome.ca/mh](http://www.healthcareathome.ca/mh)

[www.mississaugahaltonhealthline.ca](http://www.mississaugahaltonhealthline.ca)

Revised July 26, 2022

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## Home and Community Care Support Services Mississauga Halton

### ADULT DAY SERVICES – PROVIDER LIST

<b>Yee Hong Centre for Geriatric Care</b> Mississauga 5510 Mavis Road, Mississauga, ON	Physical impairment, frail or mild cognitive impairment. Services provided in Cantonese, Mandarin and English	Mon-Fri 9:30 am-3 pm Extended hours available  Wed 9:30 am – 9:00 pm	Saturday 9:30 – 3:00pm		Secure		ADS bathing	Foot care	Hair dressing		Hot lunch	Jaimie Chan 416-412-4571 ext. 4301 <a href="mailto:Jaimie.Chan@yeehong.com">Jaimie.Chan@yeehong.com</a>  <a href="http://www.yeehong.com">www.yeehong.com</a>
<b>ESS Support Services Wesburn Manor Program Site</b> 400 The West Mall, Etobicoke, ON	Alzheimer's disease and related dementias Fully ambulatory clients only. No wheelchairs or walkers in the program	Mon-Fri 8:30 am-4:30 pm	Saturday 8:30am-4:00pm								Hot lunch	Arlene Hoey 416-394-3675 <a href="mailto:wesburn@esssupportservices.ca">wesburn@esssupportservices.ca</a>



### How do I apply?

- Review the list of Adult Day Programs available in the region.
- Call the programs you're interested in and book a tour.
- Call your care coordinator toll-free at **1-877-336-9090**
- Complete and return the choice form
- Wait to be contacted by your selected Adult Day Program, regarding suitability and admission.

### How long will this process take?

- If your chosen Adult Day Program has space, you can start having fun immediately.
- If there is a wait list, the Adult Day Program staff will discuss the wait list process with you, as well as other options to assist you while you wait.
- We invite you to attend another Adult Day Program while you wait for your first-choice program.

### Contacting your choice Adult Day Program

There are 10 Adult Day Programs in the region, offered at 17 locations. Please refer to the map and contact information listed when choosing your preferred program.



### Activities offered:

- Exercise programs
- Group discussions and reminiscing
- Art therapy and crafts
- Singing/music programs
- Baking
- Pet visitors
- Gardening and horticulture therapy
- Board and card games
- Recreational activities such as bocce ball and shuffleboard
- Social outings
- Nutritious meals and snacks

### Optional services include:

- Transportation to/from the program
- Foot care and other medical clinics
- Assistance with daily living activities
- Bathing, hairdressing and esthetics
- Aphasia support
- Caregiver support and education

To decide if an Adult Day Program is right for you or a loved one, please contact the program to book a tour.

Please visit: [www.healthcareathome.ca/mh](http://www.healthcareathome.ca/mh) to watch videos that feature each Adult Day Program.

Call Home and Community Care Support Services Mississauga Halton toll free at 1-877-336-9090 to be referred to your choice program.



## Adult Day Programs



### What is an Adult Day Program?

Adult Day Programs provide interesting activities in the community for people with physical or cognitive challenges, as well as people with Alzheimer's disease and related dementias. The programs offer a great opportunity for new friendships and fun.

### Why should you go?

Friendly, trained experts who lead the programs make you feel safe and comfortable while you enjoy activities that will get you moving and keep you smiling.

Join a program and experience family-like companionship, mental and physical exercise, as well as fun activities that are tailored to your individual interests and abilities.

While **you** enjoy time with others, doing activities you love at your Adult Day Program, **your loved ones** will have peace of mind knowing you're safe and having fun. They can take time to complete personal tasks and spend time with friends as well.

### Program availability:

- Partial or full-day programming on weekdays
- Extended evening and weekend hours at select locations
- Programming in various languages at some locations

**1 Acclaim Health (Dementia Specific)**  
905-847-9559 or 1-800-387-7127  
[www.acclaimhealth.ca](http://www.acclaimhealth.ca)  
**Patty's Place - The Soper Club**  
2250 Speers Road, Oakville, ON

**Alzheimer Society of Peel**  
[www.alzheimerpeel.com](http://www.alzheimerpeel.com)

**2 Brunel Centre**  
385 Brunel Road,  
Mississauga, ON  
905-278-2989 x307

**3 Meadowvale Day Centre**  
6535 Millcreek Drive, Unit 1,  
Mississauga, ON  
905-278-2989 x307

**4 Sam McCallion Day Centre**  
157 Queen Street E.,  
Mississauga, ON  
905-278-2989 x307

**5 ESS Support Services**  
[www.esssupportservices.ca](http://www.esssupportservices.ca)  
**Wesburn Manor** (416-243-0127) 400  
The West Mall, Etobicoke, ON

**5a Rosemount** (416-243-0127)  
48A Rosemount Ave, York (Toronto), ON

**Halton Region Adult Day Services**

905-825-6000 or 1-866-442-5866  
<https://www.halton.ca/For-Residents/Older-Adults/Community-Programs/Older-Adults>

**6 Friend's Landing and Milton Place**  
185 Ontario Street,  
Milton, ON x8168

**7 Silver Creek Place**  
235 Guelph Street, Unit 5A,  
Georgetown, ON x8445

**7**  
Georgetown

**3**  
Streetsville

**2**  
Mississauga

**9**

**5**  
Etobicoke

**5a**  
TORONTO

**4**  
Port Credit

**10**

**11**

**14**

**15**

**16**

**6**  
Milton

Palermo  
Oakville

**1**  
Bronte

**12**

**Adult Day Programs**

Find the Adult Day Program that is right for you or your loved one.  
Check out videos of the region's 10 programs at [www.healthcareathome.ca/mh](http://www.healthcareathome.ca/mh).  
Call the program to book a tour.

**Indus Community Services**  
[www.induscs.ca](http://www.induscs.ca)

**9**  
**1660 Tech Avenue, Unit 4**  
Mississauga, ON  
905-275-2369 x2221

**Next Step to Active Living**

905-615-4770 x2279  
[www.mississauga.ca/nextstep](http://www.mississauga.ca/nextstep)

**10**  
**South Common Community Centre**  
2233 South Millway,  
Mississauga, ON

**11**  
**Huron Park Recreation Centre**  
830 Paisley Blvd. West,  
Mississauga, ON

**Acclaim Health  
(Integrated Programs)**  
[www.acclaimhealth.ca](http://www.acclaimhealth.ca)

**12**  
**Patty's Place - Walmley Club**  
2250 Speers Road,  
Oakville, ON  
905-847-9559 x2480

**14**  
**Mississauga Club**  
2695 N Sheridan Way,  
Mississauga, ON  
905-823-9264

**15**  
**Seniors Life Enhancement Centres (SLEC)**  
905-279-9061 or 905-829-9065  
[www.slec.ca](http://www.slec.ca)  
2030 Bristol Circle, Suite #120,  
Oakville, ON

**16**  
**Sheridan Villa Adult Day**  
905-791-8668 x 2925  
[www.peelregion.ca](http://www.peelregion.ca)  
2460 Truscott Drive,  
Mississauga, ON

**17**  
**Yee Hong Centre for Geriatric Care**  
905-568-0333  
[www.yeehong.com](http://www.yeehong.com)  
5510 Mavis Road,  
Mississauga, ON



**Preparing ahead of time:**

- If you can, have an open discussion about Adult Day Services (ADS) available with the individual, other family/friends, Home and Community Care Support Services, ADS Representative.
- Arrange to tour with ADS, when doing so ask about specific (i.e. directions, parking, accessibility, etc.)
- On tour come prepared with questions such as **cost** of the program, **hours** of operation, **transportation** options, **waitlist** process
- On tour come prepared to share some personal information, you may be asked about specific care needs, interests, abilities, goals etc.
- Before leaving tour ensure that you have expressed desire to be added to agency waitlist. If transportation is required, ask about referral process.

**Once on a waitlist** expect a call when space is available. **Each agency has their own practice with regards to admission guidelines**, so it is important to listen to the messages left by agency representatives.

**Admission into ADS:**

If possible, arrange for admission paperwork to be done in prior to start date, so that the time can be spent on the day of admission supporting patient in their transition into the program successfully. As mention above, **each ADS has its own admission procedures and/or requirements**. You may be asked to provide the following information:

- Health card, Birth Certificate/Permanent Resident Card
- Accurate and up-to date health related information including medications lists
- Relevant medical documents such as Health Assessments, Vaccinations/Immunizations
- Names of your Substitute Decision Maker(s) and their contact information (home, business and cell numbers)
- Original Power of Attorney document for Personal Care, if applicable
- Original Power of Attorney document for Property/Finances, if applicable
- Bring Notice of Assessment from the previous tax year only, if applying for subsidy/rate reduction.
- Banking/Billing information – some agencies may require a void cheque for electronic banking.

**During the admission process:**

- It is important to be honest and open with the staff in order to help ensure that ADS we can best serve you/meet your individual needs. Be prepared to discuss with staff what they need to know about you to provide you with care based on your beliefs, interests, values and wishes including preferred approaches to care.

**Prepare in advance for first day:**

- Complete and bring with you any forms that are required
- Bring mobility and other assistive devices – wheelchair, walker, hearing aids, communication aids
- Consider labelling clothing and/or other belongings that may be left at the program
- Book transportation, if applicable
- Any personal items that may provide a source of comfort, such as photos of family and friends

**If you are feeling anxious or uncertain about what to expect do not hesitate to contact the ADS representative ahead of time to discuss your concerns/questions**

**(External use only)**

Source of Referral: ☐ ADS ☐ Community Services ☐ Other \_\_\_\_\_

**Please ensure patient/family member has toured ADS location.**

<b>Consent to Share Referral Information with Home and Community Care Support Services:</b>		<input type="checkbox"/> Yes <input type="checkbox"/> No
Consent given by: _____ Relationship: _____ Telephone/Ext: _____		
Has the patient/family indicated a desire to pursue LTC: <input type="checkbox"/> Yes <input type="checkbox"/> No      Has the patient toured ADS: <input type="checkbox"/> Yes <input type="checkbox"/> No		
Is home care required: <input type="checkbox"/> Yes <input type="checkbox"/> No		

**Patient information**

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
(dd/mm/yyyy)

Gender: ☐ M ☐ F      Health Card # \_\_\_\_\_ Version code: \_\_\_\_\_

Language \_\_\_\_\_ Is an Interpreter Required? ☐ Yes ☐ No

Address: \_\_\_\_\_ Apt/Ste: \_\_\_\_\_

City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone #: \_\_\_\_\_

1) Contact / P.O.A Name: _____	Phone: _____
Relationship to Patient: _____	Alternate Phone #: _____
2) Contact / P.O.A name: _____	Phone: _____
Relationship to Patient: _____	Alternate Phone #: _____

Reason for Referral: \_\_\_\_\_  
\_\_\_\_\_

☐ ADS Provider Location: \_\_\_\_\_

**Comments:**

Is patient already attending ☐ Yes ☐ No      Start date: \_\_\_\_\_

Level of Urgency: \_\_\_\_\_

Preference: ☐ Day ☐ Evening ☐ Weekend

Referred By: (Please Print)	Phone Number:	Date:
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*Please fax back to Home and Community Care Support Services Mississauga Halton at 905-855-8989*

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Etobicoke ON, M9C 5J5

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[www.mississaugahaltonhealthline.ca](http://www.mississaugahaltonhealthline.ca)