

Family-Managed Home Care Information Sheet

July 15, 2021

What is Family-Managed Home Care?

Family-Managed Home Care is intended to provide more control over care to eligible clients and families. Through the program, eligible clients, or their substitute decision-makers, receive funding that they can use to purchase or employ care providers to deliver the home care services set out in the Home and Community Care Support Services-developed plan of service for the client.

Clients or substitute decision-makers are responsible for managing their care providers, managing funding, and reporting to Home and Community Care Support Services.

Home and Community Care Support Services are responsible for client's plan of service and assessments.

Who is eligible for Family-Managed Home Care?

A client must be assessed and meet the eligibility criteria for traditional home care, and must have a plan of service developed by Home and Community Care Support Services to be considered for Family-Managed Home Care.

A client must belong to one of the four client groups:

1. Children with complex medical needs
2. Adults with acquired brain injuries
3. Eligible home-schooled children
4. Clients in extraordinary circumstances (at the discretion of Home and Community Care Support Services)

A client must also meet additional, general, and specific eligibility requirements for the program. If the client has a substitute decision-maker, that dedicated person will also be assessed by Home and Community Care Support Services to determine whether they meet the eligibility requirements to take on the required responsibilities under the program, including managing and coordinating the client's care, and managing and reporting on funding. The client or substitute decision-maker must also agree to enter into a legal agreement with Home and Community Care Support Services.

If you are interested in Family Managed Home Care, your Care Coordinator can assist you with the referral process.