

# HOME AND COMMUNITY CARE SUPPORT SERVICES

## Minutes of the Meeting of the Board of Directors of the 14 Local Health Integration Networks, operating as Home and Community Care Support Services (HCCSS) - September 21, 2022

A meeting of the HCCSS Board of Directors (Board) was held on  
September 21, 2022, beginning at 1:00 pm.

### PRESENT:

#### Voting Members:

Joe Parker, Board Chair  
Glenna Raymond, Vice-Chair  
Carol Annett, Member  
Anne Campbell, Member  
Michael Dibden, Member  
Stephan Plourde, Member  
Shanti Gidwani, Member  
Kate Fyfe, Member  
John Beardwood, Member  
Eugene Cawthray, Member

#### Regrets:

#### Staff in Attendance:

Cynthia Martineau, Chief Executive Officer  
Barbara Bell, Chief Quality, Safety and Risk Officer  
Lisa Burden, Chief Patient Services Officer  
Lisa Tweedy, Chief Human Resources Officer  
Karin Dschankilic, Chief Corporate Services Officer and CFO  
Marla Krakower, Chief Transformation, Strategy and Engagement Officer  
Michele Ireland, Agencies Legal  
Erica Jeffery, Corporate & Board Relations Manager and Executive Assistant to the CEO

#### Guests:

Cathy Kelly, Jutta Schafler Argao, Debbie Roberts, Karyn Lumsden, Cindy Ward, Mary Grattan-Gielen, Martina Rozsa, Heidi Maanselka, Robert Delvecchio, Daryl Nancekivell, Richlyn Lorimer, Nancy Saxton

### A. Convening the Meeting

#### A.1. Call to Order

A quorum was present and the meeting was called to order by the Vice-Chair at 1:01pm.

#### A.2 Land Acknowledgement

The Board Vice-Chair shared a land acknowledgment.

#### A.3 Approval of the Agenda of September 21, 2022

It was moved by Michael Dibden / Stephan Plourde

That the agenda of September 21, 2022 be adopted as presented.

This motion was put to a vote and

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CARRIED.

#### **A.4 Conflict of Interest**

None declared.

#### **B.1 Patient Story**

The patient story revolved around a patient's journey from home to hospital and a return to the retirement home and the caregivers learning of the importance of advocacy for their loved one. It also illustrated the importance and value of Quality of Care reviews to ensure ongoing learning and opportunities to improve care experiences.

The Board discussed the Patient Story and potential opportunities to circle back on staff actions that have been undertaken as a result of these stories.

**Action: The Patient Services, Quality and Risk Committee Chair and staff to discuss opportunities for quality improvement related to patient stories that come to the Board.**

#### **C.2 Equity Moment**

Michael Dibden provided an equity moment reflecting on the power of advocacy and recognizing that not all disabilities are visible, including those in the workplace and that as staff and leaders, there is an ability to remove barriers.

#### **D. Consent Agenda**

##### **D.1 Approval of Consent Agenda**

It was moved by Michael Dibden/ Kate Fyfe

That the Consent Agenda of September 21, 2022 be adopted, as circulated.

This motion was put to a vote and

CARRIED.

Joe Parker joined the meeting at 1:30 pm.

#### **E. Reports from Committees**

##### **E.1 Finance, Audit and Committee**

The Committee Chair provided a brief update regarding the repayment of HCCSS deficits as discussed and supported by the Finance, Audit and Information Committee at their most recent meeting. There were three HCCSS who were in deficit positions in the home care funding envelope at the end of fiscal 2021/22. Based upon forecasts for 2022/23, there will be sufficient funds to address these deficits. There was also one HCCSS that had a deficit in the administrative envelope, which is also anticipated to be addressed through surplus in 2022/23.

## **E.2 Governance Committee**

The Committee Chair introduced a discussion regarding a proposed amended approach for board education planning. The Board discussed and deferred the anti-black racism facilitated session that had been planned for October. The Board supported the exploration of equity training using on line training similar to indigenous training and use in-person board member time to focus on health system transition and other transition-related topics. Some Board members also noted opportunities for diversity and equity training through their other voluntary or work experiences. The Board was also supportive of using the Equity Moment and Patient Stories to facilitate further conversations on diversity, equity and inclusion.

A proposed list of education modules was shared and supported. These sessions would be scheduled during non-Board meeting months.

**Action: Governance Committee to confirm facilitation of on-line diversity training and the transition-related training.**

## **F. New Business**

### **F.1 CEO Report**

The CEO highlighted key areas of the report including regulation changes, the anticipated release of Bill 7, recent IT outages and the Emancipation Day virtual event.

The Board inquired about the government's Plan to Stay Open: Health System Stability and Recovery, recognizing planning is occurring now with the goal of implementing and launching at the beginning of Q4. The Board expressed interest in the Neighbourhood Model of Care as one potential area of focus to help address pressures facing the health system.

**Action: Staff to share an overview of the Neighbourhood Model of Care at a future meeting or Board education session.**

**Action: Staff to share the link to Emancipation Day video.**

### **F. Closed Session**

It was moved by Anne Campbell /Stephan Plourde

That the Board of Directors to the 14 LHINs move to a closed session to discuss a matters of legal, personnel and public interest at 1:50pm.

This motion was put to a vote and

CARRIED.

## **G. Adjournment**

After moving back to open session at 4:03pm pm, it was moved by Glenna Raymond / Stephan Plourde

That the meeting be adjourned.

This motion was put to a vote and

CARRIED.

There being no further items, the HCCSS Board Meeting adjourned at 4:04pm.

Original Signed by

October 19, 2022

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Glenna Raymond, Board Vice-Chair

\_\_\_\_\_  
Date

Original Signed by

October 19, 2022

\_\_\_\_\_  
Cynthia Martineau, Corporate Secretary

\_\_\_\_\_  
Date