

Home and Community Care Support Services Convalescent Care

Dundurn Place Care Centre
39 Mary Street – Hamilton **905-523-6427**

Shalom Village Nursing Home
60 Macklin Street – Hamilton **905-529-1613**

Wellington Park Care Centre
802 Hager Avenue – Burlington **905-637-3481**

Pleasant Manor
15 Eden Street – Virgil **905-468-1111**

Contact Us

Call **1-800-810-0000** - 8:30am to 8:30pm, 7 days a week

Visit our website at healthcareathome.ca

 https://twitter.com/HCCSS_ON

 <https://www.facebook.com/HealthCareAtHome.ca>

 <https://www.linkedin.com/company/home-and-community-care-support-services/>

HOME AND COMMUNITY CARE
SUPPORT SERVICES
Hamilton Niagara Haldimand Brant

SERVICES DE SOUTIEN À DOMICILE
ET EN MILIEU COMMUNAUTAIRE
Hamilton Niagara Haldimand Brant



Convalescent Care Program Information for Patients

Ontario 

The Convalescent Care Program is offered within Long-Term Care Homes across Ontario. Convalescent care provides 24-hour short-stay care to people from either the hospital or the community who need specific medical and therapy services to help them recover their strength, endurance and mobility before returning home.

The Convalescent Care Program is designed for people who:

- Need specialized care services such as nursing, physiotherapy and occupational therapy to help reach rehabilitation goals
- Are willing and able to learn the skills that will help them increase their independence at home

Program Eligibility Requirements

The Patient's Physician or Nurse Practitioner must complete a Health Assessment

- Patient must be at least 18 years of age and insured under OHIP
- Patient's health condition is stable
- Patient no longer needs in-hospital acute care or rehab services
- Patient must be able to return home at the completion of the program within 90 days
- Patient must be able to follow directions and participate in a therapy program

To access the Health Assessment form [click here](#)

Cost

This is a publicly funded service. There is no fee for this program. There may be costs associated with private television access.

Equipment

Long-Term Care Homes will provide basic equipment needs. Some patients may need to rent specialized equipment or other equipment needed when they return home from convalescent care. Patients currently using their own equipment at home such as a cane, walker or wheelchair should bring it with them during their convalescent care stay.

Length of Stay

The average length of stay in a convalescent care program is 30 to 45 days. Patients can use convalescent care up to 90 days per year.

Medical Leave

A convalescent care bed can be held for a maximum of 14 days in cases of medical absence or unplanned hospital re-admittance.

Please Note: Convalescent care cannot be booked before a scheduled surgery.

Discharge from Convalescent Care

When it's time for the person to return home a Home and Community Care Support Services care coordinator will help arrange necessary services and support for patients at home or in the community.

Patient becomes ill or hospitalized



Patient is assessed for convalescent care



Patient is admitted to convalescent care program



Patient progresses through health goals



Care Coordinator reassesses patient for community support when ready to be discharged