

Connecting you with care

We're here to help. Ontario Health at Home coordinates in-home and community-based care for over 400,000 patients every month.

Our mission is to help everyone be healthier at home through connected, accessible, patient-centred care.

We assess patient care needs and deliver in-home and community-based services to support your health and wellbeing. We also provide access and referrals to other community services and manage Ontario's long-term care home placement process.

We provide a wide range of health care services and resources to support people at home, at school or in the community. Our home and community care services are covered through the Ontario Health Insurance Plan (OHIP). Based on your assessment, we may provide you with the following services:

- Care Coordination
- Nursing services (at home, at school or in a Community Nursing Clinic)
- Personal Support (bathing, dressing, etc.)
- Long-term care placement services
- Physiotherapy
- Occupational Therapy
- Speech Language Pathology
- Social Work
- Nutritional Services
- Palliative and end-of-life care
- Medical Supplies and Equipment
- Information & Referral
- Other specialized programs available, as needed







We help patients and families:

- Remain safely at home with the support of health and other care professionals
- Leave the hospital and recover at home
- Find community services that support healthy, independent living
- Transition to long-term care or supportive housing
- Die with dignity, in the setting of their choice

How we coordinate care



^{*}If you are not eligible for our home and community care services, the care coordinator will explain why and will help you find alternatives to meet your needs. They will also connect you with services in your community that are right for you, such as meal services, friendly visiting and adult day programs.

Get in touch with us

Anyone can call to inquire about home and community care services. Our team is here to answer your questions and help you access the care you need. To contact Ontario Health atHome, seven (7) days a week, 365 days a year:

Call 310-2222 (no area code required)

* This service will automatically direct your call to the nearest office from your calling location.

Visit our website: ontariohealthathome.ca

Information and Referral

We can provide support with system navigation and help connect you with other programs and services available in your community. If you are not eligible for our services, or if you require additional supports that are not part of the services we offer, we can provide you with information about other community supports including meal delivery services, Adult Day Programs, transportation services, caregiver support, respite care and more.

Thehealthline.ca puts accurate and up-to-date information about health and community services at the fingertips of patients, doctors and health care providers across Ontario.



Visit **thehealthline.ca** to find health and community services near your home.