



MINUTES OF THE BOARD OF DIRECTORS' MEETING

WEDNESDAY, OCTOBER 28, 2015

5:30 p.m. – 9:25 p.m.

Central West LHIN Office, 8 Nelson Street West, Suite 300
Brampton, Ontario

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| Board Members Present: | John McDermid (Acting Chair), Lorraine Gandolfo (Member), Ken Topping (Member), Pardeep Singh Nagra (Member), Suzan Hall (Member), Gerry Merkley (Member), Adrian Bitta (Member), Jeff Payne (Member), Maria Britto (Board Chair) – <i>left meeting at 6:00 p.m.</i> |
| LHIN Staff Present: | Scott McLeod (CEO), Brock Hovey, David Colgan, Michele Williams, Tom Miller, Dave Pearson |
| Guest(s): | Dr. Frank Martino, Central West LHIN Primary Care Lead Megan Tam, Account Director, Neilsen John Whincup, Executive Director, Optimus SBR |

1.0 Call to Order

Maria Britto, Board Chair, called the Board Meeting to order at 5:30 p.m. There were no Observers in attendance.

1.1 Approval of Agenda

MOVED by Gerry Merkley and **SECONDED** by Suzan Hall, that the Regular Agenda for the Central West LHIN Board of Directors' meeting of Wednesday, October 28, 2015 be approved, as circulated.

CARRIED

1.2 Conflict of Interest

Maria Britto reminded Members of the need to declare a Conflict of Interest with respect to any items that could potentially place them in a conflict situation. There were no declarations.

2.0 Consent Agenda

Scott McLeod advised that all action items appearing within Item '2.1 – Minutes of Previous Meeting', were either underway or complete. He noted that the suggested topics for the remainder of the year for Board Education/Generative Dialogues had been discussed and recommended for approval by the Governance Committee and had been included in the Consent Agenda for Board Members' information and review.

MOVED by Ken Topping and **SECONDED** by Pardeep Singh Nagra, that the Central West LHIN Board of Directors approve the Consent Agenda, as circulated.

CARRIED

3.0 Report of the Board Chair and Chief Executive Officer

3.1 Report of the Board Chair

Maria reviewed her written report, highlighting some of the meetings and activities that had taken place over the past month. She advised that the Healthy Communities Initiative is moving forward very well, thanks to Scott McLeod and Dave Pearson and the LHIN is working closely with community partners including leaders from the faith sector, municipal sector, school sector and many others. She also noted that she and Scott had met with senior leaders of Peel Senior Link, the newest health service provider organization funded by the Central West LHIN.

3.2 Report of the Chief Executive Officer

Scott provided an overview of his written monthly report, highlighting the following:

Peace Ranch/SHIP Integration

This Facilitated Integration is on schedule with a target /completion date of April 1, 2016.

Primary Care Renewal

Dr. Frank Martino and Dave Pearson have completed a Primary Care Framework, outlining how the LHIN would align Primary Care to Health Link geographies with a specific focus on how to improve population health.

Palliative Care

It is expected that a Ministry announcement will be made in the next few weeks regarding the Provincial Palliative Care Network and the revitalization of the local networks. For the Central West LHIN, the timing is perfect given the Pledge which was signed off by the partner organizations and will be launched at the Central West Palliative Care Network Conference in November. The Central West LHIN will work with the Regional Cancer Centre to develop a structure with the members of the current network.

Auditor General's Report on CCACs

Materials from the recent announcement were pre-circulated by email to Board Members earlier in the week. This will be a discussion topic that will require more discussion at a future meeting.

Inquiries from Board Members included a query regarding the review of the Entities and Scott advised that he would circulate a copy once it is finalized.

Action: Scott McLeod

There was a query regarding the role of the new provincial Patient Ombudsman and Scott advised that this position will be part of Health Quality Ontario and that they are currently undergoing recruitment for this position.

There was also a query regarding Meals on Wheels (MOW) organizations and the associated funding for Brampton versus Caledon. Scott provided a brief explanation noting that the volume difference is likely due to Caledon MOW's use of congregate dining. He indicated that he would have staff follow-up on the question and provide a further explanation of the differences at the next meeting.

Action: Scott McLeod

4.0 Board Education/Generative Dialogue – Primary Care Renewal

John McDermid welcomed Dr. Frank Martino, Primary Care Lead for the Central West LHIN and Dave Pearson, Central West LHIN Director of Health System Integration to lead the generative discussion. Their presentation began with a video of a recent presentation made by Dr. Bob Bell, Deputy Ministry, MOHLTC, on Primary Care Renewal and Population Health. This was followed by a very high-level overview of the plan for Primary Care Reform in the Central West LHIN, noting that the Ministry has been working on a multi-year primary care renewal plan to be implemented by the LHINs with the goal of improving access, accountability and performance of primary care in Ontario. The LHINs have been asked to submit implementation frameworks to describe how they will define and engage primary care groups at a sub LHIN level to implement the primary care renewal strategy through three key domains – Access & Equity, Accountability, and Performance and Management.

Key components of the strategy are to:

- Strengthen and expand role of the LHINs with a focus on primary care planning and performance management;
- Enable local approach to primary care planning and performance management through the organization of sub-LHIN regions and identification of local primary care leads to coordinate performance improvement activities;
- Work with key stakeholders to identify and implement a province-wide primary care performance management framework;
- Modernize Telehealth Ontario and Health Care Connect; and
- Implement a measurement tool to identify patient complexity.

Ultimately, the framework is aligned to ongoing development of Health Links and will lay the foundation for Integrated Health Networks within the Central West LHI. LHINs will have a major role in helping physicians adapt to their new roles more easily through the performance management piece.

The discussion that followed included the role of the LHINs in engaging health service providers and specifically, primary care providers and how future success will be measured.

John McDermid thanked Dr. Martino and Dave Pearson for their presentation and the great discussion that had followed.

5.0 Strategy Dialogue

5.1 Nielsen Public Poll Results

John McDermid introduced Megan Tam, Account Director from Nielsen Public Polling, who provided an overview of the high-level findings of the recent public polling survey undertaken on behalf of the Central West LHIN. The purpose of the survey was to measure:

- Satisfaction with the current health care system both overall and within specific systems
- Confidence in the health care system
Awareness of LHINs and their responsibilities
- Perceived importance of a number of aspects of the LHIN's health services plan
- Awareness and effectiveness of the Central West LHIN's communications to residents.

Overall, the results show continued improvement in all areas.

Megan advised that a total of 602 telephone surveys had been completed between August 27 and September 25, 2015.

Of the participants, a total of 246 had indicated interest in continuing to engage with the LHIN through potential Citizen Panels. A good discussion followed and Board Members were encouraged regarding the considerable interest in the Citizens' Panel. Scott advised Board Members that the LHIN will begin the process of connecting with the individuals who expressed interest and developing a process for establishing a Citizen's Panel for one or more purposes.

Action: Scott McLeod/David Colgan

5.2 Integrated Health Services Plan (IHSP-4) 2016-2019 – Final Draft

John McDermid welcomed John Whincup, Executive Director at Optimus | SBR whose team has been working with the Central West LHIN to develop the 2016-2019 IHSP-4. John provided a high level overview of the draft of the IHSP-4 that was circulated with the meeting materials. Board Members were asked to identify any last enhancements to the plan so the plan can be submitted to the Ministry of Health and Long-Term Care by October 30, 2015.

A number of suggestions were made and it was agreed that these would be incorporated into the final submission.

Action: David Colgan

Board Members were advised that next steps are to submit the IHSP to the MOHLTC by October 30, 2015 for their review from a provincial strategy perspective. Once the MOHLTC has completed their review, any suggestions they have will be incorporated into the plan and brought forward to the Board for final approval. In the meantime, staff will work with a graphic designer to begin developing the final format for the plan including an interactive web version. All LHINs will publicly launch their IHSPs by February 1, 2016.

After further discussion and a thorough review of the IHSP-4, the following motion resulted:

MOVED by Ken Topping and SECONDED by Suzan Hall, that the Central West LHIN Board of Directors approve the final draft of the Integrated Health Service Plan (IHSP-4), April 1, 2016 – March 31, 2019, as amended, for submission to the Ministry of Health and Long-Term Care by October 30, 2015.

CARRIED

John thanked John Whincup for attending the meeting and for his firm's assistance in completing the draft. John also thanked David Colgan and the full staff team for their leadership in developing what is a strong and bold IHSP that will help advance our collective commitment to Health Change and Patients First.

5.3 William Osler Health System – Amended Stage 1 Master Plan Redevelopment for EGH Redevelopment

David Colgan presented the amended Stage 1 – Master Plan (Steps 2, 3 and 4) for the Redevelopment of Etobicoke General Hospital and provided background on the various approvals for this project over the past several years. He noted that upon Board endorsement, the CEO will send a formal letter incorporating the Board's motion of endorsement of the programs and services being planned for the next phase of the redevelopment of Etobicoke General Hospital (Stage 1 – amended Master Plan) to the Ministry of Health and Long-Term Care, which should move this project to the Stage 2 – Functional Program phase. A brief discussion followed.

MOVED by Suzan Hall and SECONDED by Gerry Merkley, that the Board of Directors approves the endorsement of the Amended Stage 1 Master Plan (Steps 2, 3 and 4) for the Redevelopment of Etobicoke General Hospital, as presented.

CARRIED

6.0 Fiduciary Dialogue

6.1 Verbal Report of Quality Committee Meeting held Monday, October 5, 2015

John McDermid provided an update on discussions held at the Quality Committee meeting held October 5th and noted that a recommendation had been put forth to implement a Regional Quality Table in partnership with Health Quality Ontario (HQ) that would be tailored to align with and support local quality strategies and requirements. He reminded Board Members that this item had been discussed at length at the June 24th Board of Directors' meeting and had been referred back to the Quality Committee for further consideration.

He advised that there had been considerable discussion at the October 5th Quality Committee meeting regarding two possible options. The first option was to proceed with a Quality Table in collaboration with HQO, tailored to meet the local needs of the Central West and the second option was to proceed without HQO and implement a local model as had been originally discussed. As outlined in the briefing note, The Quality Committee has recommended that the Board approve the plan to move forward in collaboration with HQO. After a further brief discussion, the following motion resulted:

MOVED by Ken Topping, SECONDED by Suzan Hall, that the Central West LHIN Board of Directors approve the implementation of a Quality Table in partnership with Health Quality Ontario (HAO), tailored to align with and support, local quality strategies and requirements.

CARRIED

6.2 Verbal Report of Governance Committee Meeting held Thursday, October 8, 2015

Suzan Hall, who had Chaired the Governance Committee meeting held October 8th in the absence of Lorraine Gandolfo, Committee Chair, provided an overview of discussions at the meeting. She noted the committee had undertaken a debrief on the recent Governance & Leadership Forum on IHSP-4, a review of the Board Education Policy which had been amended and will be brought back to the next Governance Committee for a final review.

6.3 Quarterly CEO Attestation – 2015/2016 2nd Quarter (Q2)

Scott McLeod provided a brief overview of his 2015-2016 – 2nd Quarter CEO Attestation noting one exception as with respect to Hospital Insurance Reciprocal of Canada (HIROC), which is a LHIN-wide 'Exception' at this point in time. No other 'Exceptions' were noted.

There was a request for clarification as to what the exception entailed, and Scott explained that a number of years ago, Toronto Central LHIN (through LHIN Shared Services Organization) had retained HIROC to be the insurer for all LHINs. Subsequently, it was determined that because of the nature of a Reciprocal, it could place the LHINs in a non-compliance position given possible contingent liabilities. He noted that LHINs are currently in the process of resolving this accidental breach by seeking a practical solution on appropriate terms and conditions.

MOVED by Suzan Hall and SECONDED by Jeff Payne, that the Board of Directors approve the 2015-2015 2nd Quarter (Q2) CEO Attestation, as circulated.

CARRIED

7.0 In-Camera Session

MOVED by John McDermid and SECONDED by Lorraine Gandolfo that, at 8:30 p.m., the Central West LHIN Board of Directors consider Matters of Public Interest in a Closed Session as set out by the Local Health Integration Act, 2006, s.9(5)(a), and further, that Staff Members Scott McLeod, Brock Hovey, David Colgan and Michele Williams be invited to stay for this portion of the meeting.

CARRIED

MOVED by John McDermid and SECONDED by Gerry Merkley that, at 9:25 p.m., the Central West LHIN Board of Directors' meeting be moved Out-of-Camera and back into the Regular Session.

CARRIED

8.0 Adjournment of Board Meeting

MOVED by Gerry Merkley and SECONDED by Adrian Bitá, that there being no further business for discussion, that the Central West LHIN Board of Directors' Meeting of Wednesday, October 28, 2015 be adjourned at 9:25 p.m.

John McDermid, Acting Chair

Scott McLeod, CEO