Minutes of the North Simcoe Muskoka Local Health Integration Network Board Meeting held on Monday, May 25<sup>th</sup> 1:00 p.m. – 4:00 p.m. at RVH - Community Engagement Room.

## Present:

Robert Morton, Chair
Don Mitchell, Vice-Chair
Barbara Dickson
Ellen Mary Mills
Peter Preager (arrived at 1:15 p.m.)
Marg Redmond
Ron Stevens
Peter Brown
Jill Tettmann, CEO
Katie Fraser (Recorder)

#### Regrets:

#### Staff:

Neil Walker, Chief Operating Officer Andrew Gallardi, Director, Financial Health & Accountability Dr. Rebecca Van Iersel, Clinical Planning and System Integration Physician Lead

#### **Guests:**

Natalie Bubela, CEO, MAHC Harold Featherstone, Chief Executive Diagnostics, Ambulatory & Planning, MAHC Tim Smith, Chief Financial Officer, Corporate Services & Risk, MAHC Wendy Sallows, Governance & Partnership Liaison, RVH

## 1.0 Convening of the Meeting

### 1.1 Call to Order

The Board meeting of May 25, 2015 was called to order at 12:15pm with the meeting being legally constituted, with Board members having received adequate notice in accordance with the guidelines, with adequate posting to the public of the meeting and with a quorum present.

## 1.2 Approval of Agenda

Motion: P. Preager Seconded: M. Redmond
That the agenda of the NSM LHIN Board Meeting of May 25, 2015, be approved.
... carried.

# 1.3 **Declaration of Conflicts**

There were no declarations of conflict noted.

## 1.4 Delegations to the Board

There were no delegations to the board for the meeting of May 25, 2015.

### 2.0 Presentation/Board Education Session: Tour RVH Cancer Centre and Stroke Unit

Board members and guests were extremely impressed and pleased with the tour provided by RVH.

# 3.0 By Consent

The below items were included in the consent agenda of the NSM LHIN Board Meeting of April 27, 2015.

Note: Italicized items were removed from the consent agenda for discussion.

- 3.1 Approval of Minutes\*
  - April 27, 2015
  - May 11, 2015
- 3.2 Board Meeting Evaluation\*
- 3.3 CEO Monthly Report\*
- 3.4 Audit Committee Minutes (Draft) May 11, 2015\*
- 3.5 Governance Committee Minutes (Draft) May 11, 2015\*
- 3.6 Governance Polices
  - Conflict of Interest
- 3.7 Health System Improvement Committee Minutes (Draft) May 11, 2015\*
- 3.8 Quality Improvement Plans\*
- 3.9 Risk Report\*

ACTION – a briefing note regarding involvement with upcoming federal election as per the Ontario Public Service Act will be presented at the next Board meeting.

Motion: R. Stevens Seconded: P. Preager
That the NSM LHIN Board of Directors approve the Consent Agenda of May 25,
2015

... carried.

## 4.0 Board Chair & CEO Report

## 4.1 Report of the Chair

R. Morton reported the following since the meeting on April 27, 2015:

•	April 28 April 29	Meeting with Waypoint Chair MH&A Governance Collaborative Teleconference. Peter Brown and Marg Redmond will also be attending the upcoming event. Helping hands site visit. Their relocation has provided them with money to invest elsewhere. Collingwood Regional Governance Session	
•	April 30	Penetagnuishene Regional Governance Session	
•	May 5	RVH Hearts and Minds Campaign Launch	
•	May 6 New Board Member Orientation		
		Orillia Regional Governance Session	
•	May 7	Meeting with Catholic Family Services Past Chair	
		Barrie Regional Governance Session	
•	May 8	LHIN Legal Services Teleconference	
•	May 11	Committees and Board Meeting	
•	May 12	LHIN Chairs' Council Teleconference	
		Meeting with MAHC Chair	
		Muskoka Regional Governance Session	
•	May 15	Home and Community Care Opportunities discussion with CCAC	
•	May 19	ay 19 Governance Coordinating Council Agenda Teleconference	
		Pan LHIN CEO compensation review Teleconference	

## May 21 MLPA Steering Committee teleconference

Regarding the Regional Governance Sessions, it was noted that participation and discussion was robust, particularly in Collingwood. A representative from the Health Unit attended 4 out of 5 sessions, which is increased compared to the past.

# 4.2 Report of the CEO

- J. Tettmann reported the following:
  - J. Tettmann announced that Dr. Becky Van Iersel will be joining NSM LHIN as the Clinical Planning and System Integration Physician Lead. Becky will be taking on the Emergency Lead and Primary Care Lead roles.
  - Litwin, a consulting firm, is assisting with a search for two of the Director positions. Recruitment for the third position will not be using Litwin's support, and will be limited to internal applicants and will focus on leadership and organizational development.
  - The organizational structure review is still in progress. The organizational structure will ideally be finalized by the end of June.
  - J. Tettmann spoke to her visits with persons with lived experience. Generally, responses are positive. Those with negative experiences often have difficulty with respect to access, and/or are those who do not have knowledge of the health care system. Aboriginal populations and French language have difficulty accessing care. When care is coordinated, it contributes to a more positive experience. Regular engagement will continue, and the Advisory Committee has an upcoming meeting to discuss priority areas. Access to information was a major finding in the Bringing Care Home report. The Ministry is moving forward with a strategy to enhance access to information on public and private services. Access to information is as important as access to care.

## 4.0 Business Arising

### 3.1 Minutes - May 11, 2015

It was noted that the minutes of the May 11<sup>th</sup> Board meeting did not accurately reflect the robust discussion regarding implications of the lack of Health Links funding.

ACTION – The May 11, 2015 Minutes will be revised and presented for approval at the next meeting.

#### 3.8 Quality Improvement Plans

Table 4 shows HQO's Priority Indicators for the Long-Term Care Homes for the 2015-16 year. Although some Homes will not be using a particular indicator, measurements may still be taken, however they may not be the focus of this year's plan.

## 3.9 Risk Report

Information regarding Health Links funding for 2016-17 was requested. The CEO reported that it is not known if 2016-17 will be provided. The CEO further noted that if it is to be provided it will probably be one-time funding. It was also reported that the Ministry is considering how Health Links will be sustainable.

An update on the financial risks for GBGH was requested. The CEO reported that GBGH Board has indicated that it would be interested in initiating an operational review. NSM LHIN responded with a draft Terms of Reference. NSM LHIN has reserved the right to approve the contract with the

consultant; however, it is the intent for the hospital to "own" the review. N. Walker will be attending meetings. Broader Public Sector guidelines must be followed when the hospital selects a vendor.

It was suggested that a regular update on Cardiac Care, Integrated Stroke, and Health Links would be helpful.

ACTION – items to be added to CEO Report include a report on Cardiac Care, Integrated Stroke, and Health Links.

#### 6.0 Committee Reports

## 6.1 2014/15 Audited Financial Statements\*

The Audit Committee met with the Auditor and it was determined that it was a clean Audit.

Motion: D. Mitchell Seconded: E.M. Mary
That the 2014/15 Audited Financial Statements, be approved and authorized for signature by the Chair and Vice Chair.
... carried.

## 6.2 Board Member Orientation\*

It was requested that all members complete the checklist as a refresher. The Governance Committee will review these checklists.

ACTION - An Orientation Checklist to be provided to each Board member.

## 6.3 <u>Board Committee Membership\*</u>

Following up on a recommendation from the Audit Committee, an additional member was added to this Committee. R. Morton reviewed membership. Until the Board is at capacity each member will serve on two Committees.

#### 7.0 New Business

## 7.1 Muskoka Algonquin Healthcare – Master Plan Master Program \*

MAHC CEO N. Bubela provided an overview of what services are most frequently provided at MAHC, how technology is influencing operations and future planning, and the current challenges experienced by MAHC. N. Bubela briefly mentioned the information sessions that were held in Muskoka for community members and how well attended them were. H. Featherstone spoke to the various opportunities for feedback that were provided for community members throughout the community events, including hard copies and online responses to enhance transparency. Reports and summaries have been created using the feedback. H. Featherstone briefly reviewed the MOHLTC Capital Planning Process and provided an engineering and architectural review of the MAHC sites. Three models are being proposed for the future of MAHC. The idea of seeking out different property has not been fully explored, however it is known that others have interest in using existing assets for

other purpose if the hospital were relocated. Travel distance and access are two issues commonly expressed by the community.

The MAHC Board is primarily concerned with making a decision that supports sustainable, high quality care for Muskoka. It was recognized that there is high anxiety throughout the community, and therefore there is need for clear, effective communication to help them understand the future state of healthcare in order to embrace integration and decisions. Changing operations within the hospitals will affect the ability to fundraise in the short term particularly.

Regarding future recruitment, it was recognized that graduating physicians want a "turn-key" practice rather than spending time setting up a practice. They are interested in technology, critical volumes, and having specialists under one roof. Interest is therefore often from seasoned practitioners.

A special Board meeting will take place May 27, 2015 to make a decision on planning. It was recognized that there may be community concern regarding this decision following the meeting on May 27<sup>th</sup>. Considering next steps, the LHIN will be in contact with MAHC. NSM LHIN communications staff have been working very closely with an external communications staff supporting MAHC. It was suggested that the North East LHIN be contacted soon after the MAHC Board makes a decision given the portion of the population from East Parry Sound that accesses care at MAHC's Huntsville site. Key messages have been created, anticipating that this will come forward for a decision at the July Board meeting. Delegations to the Board are a possibility. When considering support for a capital project, engagement plays a large role.

The NSM LHIN Board expressed admiration for the effort MAHC has put into communication and management of the process, and it was recognized that the MAHC Board is strong with good community representation.

### 7.2 Assess and Restore\*

N. Walker spoke to how the Seniors Geriatric Services, including acute and geriatric work as it relates to NSM LHIN priorities. Two centres of excellence are proposed for Orillia and Barrie which will deal with issues related to aging. Currently, VON is the primary provider of these services for seniors. All partners have been at the table with regards to planning, therefore integration and communication should not be an issue.

Motion: P. Brown Seconded: P. Preager

'That the NSM LHIN Board of Directors approve the allocation of \$466,200 in one-time funding for 2015/16 and 2016/17 to VON Simcoe County for Assess and Restore initiatives.'

... carried.

## 8.0 For Information

# 8.1 LHIN Leadership Council – Work Group Updates April 2015\*

R. Morton provided an update on the LHIN Leadership Council Work Group.

## 8.2 Advanced Cardiac Care in North Simcoe Muskoka\*

J. Tettmann provided an update on the advanced Cardiac Care program at Royal Victoria Regional Health Centre.

# 9.0 Meeting Evaluation & Adjournment

# 9.1 Meeting Action Log/Wrap Up\*

The action log is up to date and additional items will added.

# 9.3 <u>Meeting Adjournment</u>

Motion:P. Preager Seconded: R. Stevens
That the NSM LHIN Board of Directors meeting, of May 25, 2015, be adjourned.
...carried.

NEXT MEETING: Monday, June 22, 201	5 (1:00 p.m. – 4:00 p.m.)
Original signed by:	Original signed by:
Robert Morton, Board Chair	Jill Tettmann, Chief Executive Officer