

Community Nursing Clinics

Home and Community Care Support Services operates over 135 community nursing clinics to provide free, high-quality, specialized nursing care.

All of our clinics are by appointment only, in accessible locations, and many have extended operating hours.

Community nursing clinics provide publicly-funded, patient-centred, high-quality, specialized nursing care.

Clinic nurses will jointly design a care plan and schedule based on your needs and health goals. They provide specialized services – including wound care, intravenous therapy, catheter, diabetes, ostomy care – and health teaching to meet your needs.



Patient Benefits:

1. **Safe** – Our clinics adhere to strict infection prevention and controls.
2. **Expert** – Our clinic nurses have specialized training in clinical care.
3. **Accessible** – With over 135 clinics in highly accessible locations, often close to public transit and accessible parking, you can choose the clinic location closest to your home or workplace.
4. **Fast** – Same day appointments are available, when urgently needed.
5. **Flexible** – You can work with our team to schedule nursing care at times and clinic locations that fit your schedule – some locations offer evening and weekend appointments.
6. **Seamless** – With your consent, clinic nurses and care coordinators can update your doctor/primary care provider.
7. **Wellness** – Clinic nurses provide care, education and self-management coaching to support your road to wellness, recovery and independence.
8. **Efficient** – Our clinics optimize valuable nursing resources, allowing us to take care of more patients with efficient use of health care resources.

Clinic Appointments:

- Our community nursing clinics are by appointment only.
- Only Home and Community Care Support Services patients can receive services at these specialized clinics.
- Services are covered by OHIP. Patients must bring identification and OHIP card to every appointment. It is important to attend all scheduled appointments to meet your care needs.
- A phone service is available to cancel or reschedule appointments (24-hour notice required).

Other Care Options:

- Our team can help connect patients with transportation services, when needed.
- For patients who are unable to attend a community nursing clinic or require alternate services, care in alternate settings can be arranged.

To learn more about our services, call 310-2222.

If you are already a Home and Community Care Support Services patient, please speak with your Care Coordinator.

Home and Community Care Support Services Community Nursing Clinics Locations

Cambridge (ParaMed)

715 Coronation Blvd, Unit 2
Cambridge ON N1R 7R1

Kitchener (ParaMed)

421 Greenbrook Dr., Unit 7/8
Kitchener, ON N2M 4L8

Fergus (St. Elizabeth Health Care)

181 Saint Andrew Street East, Unit #10
Fergus, ON N1M 1P9

Guelph (ParaMed)

806 Gordon St., Unit 201
Guelph ON N1G 1Y7

Waterloo (Care Partners)

490 Dutton Drive South
Waterloo, ON N2L 6H7

Palmerston (St. Elizabeth Health Care)

Minto Rural Health Centre
450 Whites Road, Suite 700
Palmerston, ON N0G 2P0

More locations available – we operate over 135 community nursing clinics in local communities throughout Ontario.

“With this approach to care, I felt less like a ‘patient.’ I got out of my house every day and got stronger because I was more active as I healed.” – Lori R., Home and Community Care Support Services clinic patient



Home and Community Care Support Services | 310-2222 (no area code required) | healthcareathome.ca