

South East Local Health Integration Network

Board of Directors Meeting No. 136

Monday March 21, 2016

Cardinal Room
South East Local Health Integration Network
71 Adam Street
Belleville, Ontario

MINUTES

Present: Donna Segal (Chair); Andreas von Cramon (Vice Chair); Lois Burrows; Jack Butt; Maribeth Madgett; Chris Salt **; Dave Sansom; Brian Smith (quorum); and Paul Huras (CEO)

Recorder: Jacqui Prospero

Regrets:

Guests: Sherry Kennedy (COO); Paula Heinemann (Director, Corporate Services / Controller); Melanie Lyman (Communications Assistant); Cynthia Martineau (Director, Health System Design); Lisa Triemstra (Project Assistant – HSD) and Renee Oortwyn (Board Coordinator).

** Phone

1. Call to Order, Chair's Remarks and welcome of guests.

The Chair welcomed board members, guests and members of the public to the meeting and called for order at 9:34 am.

2. Selection of Timer and Observer:

- a) Timer – B. Smith
- b) Observer – D. Sansom

3. Conflict of Interest Declaration

All members confirmed no conflicts.

4. Consent Agenda:

- a) Monthly CEO Reports
- b) Board Correspondence
- c) Chairs Declaration
- d) Chairs Report
- e) Committee Summaries

That the Committee Summaries related to the Governance / Nominating Committee be returned to the committee for amendments; and all other Consent Agenda items be approved as circulated.

**Moved by: J. Butt
Seconded by: B. Smith
Carried – 2016-136-01**

5. Approval of the Agenda

That the Board Agenda be approved as circulated.

**Moved by: A. von Cramon
Seconded by: M. Madgett
Carried – 2016-136-02**

6. Approval of Minutes February 29, 2016 Board Meeting #135 (attached)

That the Minutes of Monday February 29, 2016 Board Meeting #135 be approved as circulated.

Moved by: B. Smith

Seconded by: L. Burrows

Carried – 2016-136-03

7. Business Arising:

a. Assisted Living Services for High-Risk Seniors – Funding Approval – 9:37 am

- P. Huras provided a review of the briefing note which included a background summary and recommendation for the members' consideration.
- Senior staff provided the following information based on questions and comments:
 - Through an open competition the Victorian Order of Nurses (VON) was the successful provider for assisted living in the SE LHIN region; value for funds utilized is one of the key factors in our LHIN, and in this case it is better utilized for this type of service for clients versus them being in a long-term care home or hospital; full rollout into the more rural areas of the SE LHIN region will likely happen after an initial evaluation is performed; the evaluation is not likely to tell us to stop the program, it is more likely to help us refine who qualifies, locations where it can be provided and the type of specific programs that could be offered; there is a need for a minimum number of residents in order to meet the best cost benefit for residents and the health care system; the program will run for two full years and the evaluation will begin in approximately another year; the LHIN is already receiving feedback about the program and its success for the clients it is currently supporting; through the Older Adult Strategy (OAS) discussions there will likely be a recommendation to expand this program through a phased approach in the future; data is being collected from a variety of entities (such as the CCAC, Health Links, etc.); the SE LHIN data is more demographically oriented, South East Community Care Access Centre (SE CCAC) data is more profile oriented, and Health Links helps to determine if a resident qualifies to be included in the program; as part of the Patients First Proposal with the CCAC joining the LHIN there would be increased availability of data for the LHIN to utilize; through this model there is a continuation of coordination of services for the clients, potentially with copayment; there is a single assessment for clients, which takes place by the CCAC, and then the VON uses this information to help further determine appropriate services (currently there is a data sharing agreement between the VON and the CCAC, which provides for the potential to expand this type of data sharing agreement to other Community Support Service (CSS) agencies); and the funds allocated for this program do not cover housing related costs.

That the South East LHIN Board approve continued funding up to \$1,816,110 (to support up to 120 clients) for Assisted Living Services for High-Risk Seniors on a one-time recurring basis, given the successful rollout of this initiative in the region and proven effectiveness in other jurisdictions.

Moved by: A. von Cramon

Seconded by: J. Butt

Carried – 2016-136-04

**b. Ministry / LHIN Accountability Agreement – Performance Indicators (Stocktake Update)
- 10:05 am**

- P. Huras provided a review of the briefing note which included a background summary; key highlights; next steps and attached appendices.
- Senior staff provided the following information based on questions and comments:
 - Members find that the multiple quarters help to better understand the trend of the indicators, although perhaps not as accurately as they would like; the targets are intended to be stretch targets; the LHIN ranking is a live / moving ranking, however the members wanted to see that regularly to better understand our LHINs position in the province compared to others; a fulsome review of the report between colours and numbers is helpful for the members / public to see changes in the targets; the seven indicators that are being monitored by the Ministry of Health and Long-Term Care (MOHLTC) are referenced in the briefing note, members would like to see a reference in the actual chart; addictions and mental health revisits are a key focus for the newly formed entities; reducing length of stay for ER is dramatically affected by the “flow” of patients in the region, with a stronger commitment to this target by our health service providers (HSPs); health human resource planning from a regional perspective could be beneficial to the overall target improvement; family doctors are under pressure from their patients to receive certain diagnostic services, such as MRI, which then drives the demand up; wait times for procedures across the province are not hugely affected by influx of patients who travel into our LHIN for services, such as hip / knee replacements; Alternate Level of Care (ALC) is about appropriately placing patients in the clinical setting as well as flowing them through the system via initiatives designed to help with flow, such as Home First; over the years ALC has had some success and some challenges which reflects the ebb and flow of the overall healthcare system, coupled with the relationship of where the frail / older seniors will go i.e.: LTC, assisted living, etc.; there continues to be a broader education requirement for family / public of patients that enter the hospital in order to help with the overall flow, such that once acute care has ended there needs to be a plan / understanding in place to help flow them through the system, rather than being ALC until the preferred end state is achieved; sub LHIN representation of data will likely be captured and reported for targets should the Patients First Proposal move forward with the sub LHIN structure; the MOHLTC has always pursued a stretch target, however the Auditor General views those targets as “hard” ones (i.e.: must be achieved to be successful); and an unintended consequence of improving the outflow is that the inflow also fluxes accordingly.

c. Chair’s Update – 10:31 am

- D. Segal thanked members that were able to attend the March 14th governance event where Deputy Minister Dr. Bob Bell provided insight to the Patients First Proposal; discussions still continue with provincial chairs to further the Patients First Proposal.
- It was noted for members that D. Segal would be in touch to discuss the potential of moving the April Board Meeting (Monday April 25, 2016) to a week earlier (Monday April 18, 2016) in order to accommodate schedule changes. If a change is confirmed with the members the public will be advised via the website.

RECESS – 10:37 am – 10:55 am

d. Governance / Nominating Committee- Update – 10:55 am

That discussion for the Governance / Nominating Committee be moved to the In Camera Session of the board meeting.

**Moved by: A. von Cramon
Seconded by: J. Butt
Carried – 2016-136-05**

e. Community Engagement – Board Member Updates – 10:56 am

- Several members attended the March 14, 2016 governance event which provided governors of health service providers (HSPs) a better understanding and grasp of what the Patients First Proposal could do for the health care system in the SE LHIN; many governors found others discussing items of operational value and needed to help bring them back up to the governance discussion that was the priority for the day.

f. CEO Discussion Report – 11:11 am

a. Health Care Tomorrow

- Hospital Project – no questions or comments at this time
- Addictions and Mental Health Redesign – the AMH Redesign strategy clearly aligns with the MOHLTC Pillar strategy approach for AMH provincially; timing for a survey on how the redesign is doing would likely be the end of next fiscal in order to appropriately reflect on the changes to the system.
- SHiiP – no questions or comments at this time.

That the CEO Discussion Report be accepted.

**Moved by: J. Butt
Seconded by: B. Smith
Carried – 2016-136-06**

That the board consider matters of public interest regarding Approval of In Cameral Minutes; Organizations Under Performance Improvement Plans (PIP) / Review – Providence Care, Kingston Community Health Centre, and 2016-17 Annual Business Plan pursuant to ss 9(5) of the Local Health Systems Integration Act 2006 s.9 (5).

**Moved by: A. von Cramon
Seconded by: L. Burrows
Carried – 2016-136-07**

Lunch – 11:24 am – 12:05 pm

8. In-Camera Session – 12:05 pm

That the Chair rise and provide a verbal report from the In Camera Session including Approval of In Cameral Minutes; Organizations Under Performance Improvement Plans (PIP) / Review – Providence Care, Kingston Community Health Centre, and 2016-17 Annual Business Plan.

**Moved by: A. von Cramon
Seconded by: M. Madgett
Carried – 2016-136-11**

9. Timer – we utilized time accordingly.

Observer – today's session was a little unorganized; our discussion centered on the appropriate items; assisted living discussion could have utilized a more in-depth discussion re: the past and where it might go into the future.

10. Date, time and location of next meeting:

Monday April 25, 2016 – SE LHIN Offices

Future meetings:

Monday May 30, 2016 – SE LHIN Offices

Monday June 27, 2016 – SE LHILN Offices

Monday August 22, 2016 – SE LHIN Offices

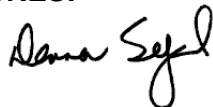
Monday September 26, 2016 – SE LHIN Offices

11. Adjournment

That the meeting be adjourned at 12:55 pm

Moved by: D. Sansom

NOTED DEPARTURES:

Meeting Chair: 

Donna Segal

Secretary: 

Paul Huras