

**CENTRAL LOCAL HEALTH INTEGRATION NETWORK
BOARD OF DIRECTORS**

Mar 31, 2015

2:30pm- 4:30pm

Central LHIN, 60 Renfrew Dr. Markham, ON

MINUTES OF MEETING

Board Members Present:

Mr. Warren Jestin, Chair
Ms. Aldous (Sally) Young, Board Member (T-Con)
Ms. Audrey Wubbenhorst, Board Member (T-Con)
Mr. John Rogers, Board Member (T-Con)
Dr. Uzo Anucha, Board Member

Absent:

Mr. Stephen Quinlan, Board Member
Mr. Albert Liang, Vice Chair
Ms. Brenda Urbanski, Board Member
Ms. Judy Cameron, Board Member

Staff Participants:

Ms. Kim Baker, Chief Executive Officer
Ms. Karin Dschankilic, Senior Director, Performance, Contracts and Allocations & Chief Financial Officer
Ms. Georgina Veldhorst, Senior Director, Planning, Integration & Community Engagement
Ms. Robin Gauzas, Executive Assistant, Recording Secretary
Ms. Rosemary MacGilchrist, Manager, Communications

Guest:

Dr. George Arnold, Chair, Health Professional Advisory Committee, Central LHIN
Ms. Nancy Lum-Wilson, Director of Health System Planning, Central LHIN

1.0 MEETING CALLED TO ORDER

Engagement with the public was held prior to the start of the Board meeting from 2:00 p.m. to 2:30 p.m.

The meeting was called to order at 2:30 pm

2.0 NOTICE/RECOGNITION OF A QUORUM

This meeting was formally constituted with Board members receiving adequate notice in accordance with By-Law No. 2. The notice, agenda and materials were distributed to the Board and were posted on the Central LHIN website

Quorum of a Board comprising nine members is 5 directors. A quorum was present at the meeting.

In accordance with the By-law, participants and guest speakers were introduced. There are no provisions for deputations.

3.0 APPROVAL OF AGENDA

“ON MOTION made by Dr. Uzo Anucha and seconded by Ms. Aldous Young, IT WAS RESOLVED THAT,”

“The Agenda be approved as amended.”

**CARRIED
March 31-15-031**

3.1 PATIENT STORY

Mr. Jestin noted at the beginning of each meeting we will share a story from a patient or caregiver perspective that relates to our mission. Mr. Jestin noted that these stories will highlight both our successes, opportunities and where improvement might be needed. The patient story serves to reinforce to Board members why we are all collectively engaged in this organization and the importance of the work that we do.

Mr. Jestin asked Ms. Rosemary MacGilchrist to read this month’s patient story.

4.0 DECLARATION OF CONFLICT OF INTEREST

No conflicts were declared.

5.0 APPROVAL OF CONSENT AGENDA

“ON MOTION made by Mr. John Rogers and seconded by Ms. Audrey Wubbenhorst., IT WAS RESOLVED THAT,”

“The Consent Agenda be approved as circulated and all resolutions contained therein be adopted as follows:

**CARRIED
March 31-15-032**

5.1 APPROVAL OF MINUTES

“The minutes of February 24, 2015 be approved as circulated.”

**CARRIED
March 31-15-033**

5.2 OTHER ITEMS

5.2.1 2015/16 Long-Term Care Funding of LHIN Created Beds

BE IT RESOLVED THAT:

“The Central LHIN Board of Directors approves the following one-time funding allocations for fiscal 2015-16:

Health Service Provider	Beds	Bed Type	2015-16 Funding Up To:
Mackenzie Health Long Term Care	32	Interim	\$1,411,227
Mackenzie Health Long Term Care	20	Interim - Renal	\$3,186
Southlake Residential Care Village	32	Interim	\$1,339,894
Hawthorne Place Care Centre	24	Convalescent	\$1,138,784
Maple Health Centre- Regional Municipality of York	15	Convalescent	\$745,733
		Total	\$4,638,824

CARRIED
March 31-15-034

5.2.2 2014-2015 Resolution to Approve Yearly Business

BE IT RESOLVED THAT:

“The Central LHIN Board of Directors approves all LHIN business decisions and the decisions made in the course of business conducted from June 2014- March 31, 2015 inclusive as amended. “

CARRIED
March 31-15-035

5.2.3 Delegation of Authority-April Board Meeting

BE IT RESOLVED THAT:

“The Central LHIN Board of Directors approves delegation of authority to the Chair in the absence of an April 2015 Board Meeting.”

CARRIED
March 31-15-036

5.3 REPORTS OF COMMITTEE
No reports at this time.

6.0 CHAIR’S REPORT

Mr. Jestin provided an update on the following items:

- Recent LHIN Chairs Teleconference which included topics such as Collaborative Governance and Board Evaluation.
- Update on the Broader Public Sector Executive Compensation Act, Bill 8. It was noted

that Bill 8 received Royal Assent on December 11, 2014 and came into force as of March 16, 2015. Mr. Jestin indicated that nearly 400 organizations will be covered by the Act including the LHINs. As further information becomes available, an update will be provided to the board.

7.0 CEO REPORT – ITEMS FOR APPROVAL

7.1 2015-16 Congregate Care for Young Adults with Complex Medical Needs

An overview of Congregate Care for Young Adults with Complex Medical Needs in Central LHIN was provided by Ms. Baker.

Ms. Veldhorst advised that a request was established for congregate care model for 9 young adults with complex medical and developmental needs in Central LHIN. The main focus is to help allow patients to have a higher quality of life and to be able to live independently.

“ON MOTION by Dr. Uzo Anucha and seconded by Mr. John Rogers, IT WAS RESOLVED THAT,”

“The Central LHIN Board of Directors approves \$999,589 of funding from the 2014/15 LHIN targeted community investments for the following project as amended:

Project Title	Lead Organization	Base Funding 2015/16	One-Time 2015/16	Total 2015/16	Deliverables
Congregate Care Model for Young Adults with Medical and Developmental Complexity	Ontario March of Dimes	\$999,589	\$0	\$999,589	Provide service to 9 young adults with medical and developmental complexity who cannot direct their own care

**CARRIED
March 31-15-037**

Discussion ensued around understanding the differences between this model and the one currently operating within the Central LHIN at Reena.

The Board inquired around the age restrictions for services in this setting. Staff were pleased to note that age is not a factor once a person is in care.

The Board complimented staff and the organizations involved in these models for their great work.

7.2 2014/17 Multi-Sector Service Accountability Agreement Indicators

An overview of the 2014/17 Multi-Sector Service Accountability Agreement Indicators was provided by Ms. Dschankilic.

“ON MOTION by Dr. Uzo Anucha and seconded by Ms. Aldous Young, IT WAS RESOLVED THAT,”

“The Central LHIN Board of Directors:

1. Approves the use of the *Provincial Indicator Technical Specifications* document to negotiate the performance indicator targets and corridors for CCACs and CHCs
2. Approves the 2015-16 targets and corridors set for the following indicators:

Sector	Indicator	Target		Corridor	
CCAC	90th Percentile Wait time from hospital discharge to service initiation for hospital clients	5.8 days		5.2 days to 6.4 days	
CCAC	50th Percentile Wait time from hospital discharge to service initiation for hospital clients	1 day		0.9 day to 1.1 day	
CCAC	90th Percentile Wait Time for Home Care Services - Application to First Service for community setting	TBD		TBD	
CCAC	50th Percentile Wait Time for Home Care Services - Application to First Service for community setting	7 days		≤ 7.33 days	
CHC	Retention Rate (General Practitioners and Nurse Practitioners)	Black Creek 82%	Vaughan 98%	Black Creek ≥ 66%	Vaughan ≥ 78%

3. Approves the removal of the following performance indicators from Black Creek and Vaughan CHC MSAAs effective April 1, 2015:

- Periodic Health Exam
- Vacancy Rate (for NPs and Physicians)

CARRIED
March 31-15-038

7.3 Mackenzie Health Services Expansion: Urgent Care Centre

Ms. Dschankilic provided an overview of the Mackenzie Health Services Expansion. In June 2014, Mackenzie Health submitted a pilot project proposal to open a Day Surgery Centre and Urgent Care Centre to enable growing community to meet the service needs of the Vaughan community prior to the opening of the Mackenzie Vaughan Hospital in 2019.

“ON MOTION by Ms. Audrey Wubbenhorst and seconded by Ms. Aldous Young, IT WAS RESOLVED THAT,”

“The Central LHIN Board of Directors:

- a) **Approves the allocation of up to \$ 2 million from Mackenzie Health existing revenue sources to open an Urgent Care Centre on approximately May 1, 2015 to provide an additional 30,000 urgent care visits on an annualized basis; and**
- b) **Directs LHIN staff to work with Mackenzie Health to ensure the funding and additional volumes are reflected in the hospital’s 2015-16 HAPS (Hospital Accountability Planning Submission).”**

**CARRIED
March 31-15-039**

Discussion on the various innovative care models within Central LHIN took place. The Board expressed a further need to understand models that benefit the system and to explore which ones might be considered “best practice”.

8.0 CEO REPORT-ITEMS FOR INFORMATION

Ms. Baker provided updates on the following items:

Home and Community Care Report

Ms. Baker provided an overview of the recently released Bringing Care Home report. The report was developed by an expert panel, chaired by Dr. Gail Donner, to provide recommendations to the Minister on how to improve the patient experience, promote equal access to services in communities across the province, and identify opportunities to support a sustainable health care system.

On March 12, 2015, the Report was released with 16 recommendations in total. Out of the 16 recommendations 8 recommendations directly reference the LHINs. Next steps on how the report will move forward have yet to be identified.

Expression of Interest- Update

The Ministry of Health and Long Term Care are looking to fund interested health care organizations to develop new integrated models of care that focus on enhancing coordination of care (patients transitioning from hospital to home).

The Ministry of Health and Long Term Care has invited other health care institutions across the Province to participate and in Central LHIN 6 applications were received and evaluated.

Ms. Baker noted that the Ministry is reviewing the Expression of Interests submitted and next steps are anticipated to be communicated in the beginning of May 2015.

Office of the Auditor General of Ontario (OAGO) Update

Ms. Baker advised that the Office of the Auditor General of Ontario's team has concluded their visit to Central LHIN. In total they were in-house for three weeks conducting a value for money audit of the Central LHIN. Staff have fielded numerous questions, participated in various interviews and provided information requested by the auditors ranging from governance to performance to integration and community engagement.

Ms. Baker noted that she met with the OAGO team lead to understand preliminary recommendations earlier in the month.

Ms. Baker noted that a draft report is anticipated in July/August 2015 and will be brought back to the board at such time.

Long Term Care Redevelopment

On April 2, Central LHIN and the MOHLTC will be hosting an education session on the Enhanced Long-Term-Care Home Renewal Strategy. This meeting will serve as the "kick off" for the Enhanced LTC Renewal Strategy.

Collective Agreements between CCAC and ONA

Ms. Baker provided a high level overview of the recently resolved labour disruption that affected Central CCAC and eight other CCACs. The resolution was resolved by the parties agreeing to interest arbitration.

The arbitrator rendered his decision yesterday on the outstanding issue of wages, which now finalizes the collective agreements with ONA and these CCACs.

Board Education Session- April 17th

Ms. Baker advised that we are preparing to host a public education session on April 17th from 9:30am- 12pm which will focus on CCAC, Long-Term Care, Community Support Services, along with the start of updates to the board on our upcoming Integrated Health Service Plan (IHSP).

Ms. Baker provided an overview of the following items available in the CEO Report:

8.1 Stocktake Report: Trending over the years

8.2 Central LHIN Hospital Influenza Outbreak Trends 2012-2015

On a go forward, it was suggested that staff look to incorporate previous year's information and trending year over year when presented to the Board for information.

8.3 Integrated Health Service Plan 2016/17 – 2018/19

8.4 eHealth Update

8.7 On the Horizon- Pan- LHIN Patient Experience Survey Update

9.0 OTHER BUSINESS

None at this time

10.0 FUTURE MEETINGS

Tuesday May 26, 2015

2:30pm-4:30pm

60 Renfrew Drive, Markham ON

11.0 BOARD DEVELOPMENT AND EDUCATION

Dr. George Arnold provided the Board with an update on the Health Professional Advisory Committee (HPAC) activities. The following items were covered in his presentation:

- Mandate and background of committee
- Activities the committee has been engaged in
- Work underway with HPAC

Discussion around the Outpatient and Community Clinics took place.

Ms. Lum-Wilson presented to the Board on The York Region Mental Health and Addictions Housing and Supports Planning Summit that took place on March 3rd & 4th. The following items were covered in her presentation:

- Overall aim and goals of summit
- The process
- Community engagement

12.0 MOTION MOVING INTO A CLOSED SESSION

“ON MOTION by Dr. Uzo Anucha and seconded by Mr. John Rogers, IT WAS RESOLVED THAT,”

“The members attending this meeting move into a Closed Session pursuant to the following exceptions of LHINS set out in s.9(5) of the Local Health Systems Integration Act, 2006:”

- Personal or public interest**
- Public security**
- Security of the LHIN and its directors**
- Personal health information**
- Prejudice to legal proceedings**
- Safety**
- Personnel matters**
- Labour relations**
- Matters subject to solicitor client privilege**
- Matters prescribed by regulation**

- **Deliberations on whether to move into a closed session**

and further that the following persons be permitted to attend:

**Ms. Kim Baker
Ms. Karin Dschankilic
Ms. Georgina Veldhorst
Ms. Robyn Saccon
Ms. Robin Gauzas**

**CARRIED
March 31-15-040**

13.0 CLOSED SESSION CALLED TO ORDER
The session was called to order at 4:15 pm.

14.0 APPROVAL OF AGENDA

“ON MOTION by Dr. Uzo Anucha and seconded by Mr. John Rogers, IT WAS RESOLVED THAT,”

“The Agenda of the Closed Session of March 31, 2015 be approved as circulated.”

**CARRIED
March 31-15-041**

15.0 APPROVAL OF MINUTES

“ON MOTION by Ms. Audrey Wubbenhorst and seconded by Dr. Uzo Anucha, IT WAS RESOLVED THAT,”

“The minutes of the Closed Session of February 24, 2015 be approved as distributed.”

**CARRIED
March 31-15-042**

16.0 MOTION MOVING OUT OF CLOSED MEETING

“ON MOTION by Mr. John Rogers and seconded by Dr. Uzo Anucha, IT WAS RESOLVED THAT,”

“The Closed Session is terminated (5: 50p.m.) and that closed session minutes are permitted to be shared with all Board members and permitted attendees.”

**CARRIED
March 31-15-043**

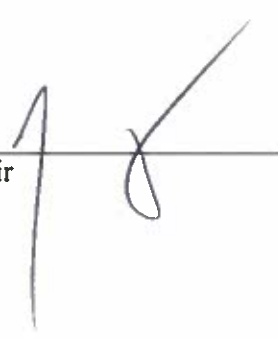
17.0 MOTION TO TERMINATE SESSION

“ON MOTION by Dr. Uzo Anucha and seconded by Ms. Audrey Wubbenhorst, IT WAS RESOLVED THAT,”

“The session be terminated (5:50 p.m.)”

**CARRIED
March 31-15-044**

Warren Jestin, Chair

A handwritten signature in black ink, appearing to be 'W. Jestin', written over a horizontal line.

Robin Gauzas, Recording Secretary

A handwritten signature in blue ink, appearing to be 'R. Gauzas', written over a horizontal line.