

## Complete and print, then submit this Ontario Health at Home Feedback Form to:

**Via Fax:** 905-444-2530 Attn: Patient Relations **Email:** CE.PatientRelations@hccontario.ca

Via Mail: Ontario Health at Home, Whitby Branch, 920 Champlain Court,

Whitby, ON L1N 6K9 Attn: Patient Relations

**Phone:** (905) 430-3308, ext. 2273

## How Did We Do Today?

At Ontario Health atHome, we are committed to leading the advancement of an integrated sustainable health care system that ensures better health, better care and better value. Your feedback is important to us.

We are asking you for your feedback to make the services we provide even better. Whether you are a current or past patient or a family member and/or caregiver to a home and community care

patient, sharing your experiences will tell us how we can do a better job. Please provide your feedback as many times as you wish based on your experience on each of the different days. We will only know how good of a job we are doing if we hear from you!
Are you:
OPatient OFormer Patient OFamily / Friend of a patient OCaregiver
What service did you or your family member/friend receive today?  Nursing OPersonal Support OTherapy ONursing care at our Nursing Clinic  Care Coordinator ONurse Practitioner Other
Overall, how would you rate your experience:
Excellent Very Good Good Poor OUnacceptable
What did we do well?
What could we have done better?
Name (optional):
If you would like a member of our team to follow up with you, please provide your contact information below:
Name: Telephone Number:
Email Address: